



**Australian Government**

# **TLI50813 Diploma of Customs Broking**

**Release 2**

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## **Modification History**

Release 1. This is the first release of this qualification in TLI10 Transport and Logistics Training Package Version 4.0.

## **Description**

### **Rationale:**

This qualification is designed for customs broker job roles within the transport and logistics industry. Successful achievement of the qualification will require competence in units of competency that relate to the job role requirements defined as aligned at AQF Level 5.

### **Job roles:**

The TLI50813 Diploma of Customs Broking qualification is aligned to the following defined roles:

- Customs Broker.

## **Pathways Information**

Not applicable.

## **Licensing/Regulatory Information**

Not applicable.

## **Entry Requirements**

Not applicable.

## Employability Skills Summary

### Employability Skills Summary for TLI50813 Diploma of Customs Broking

The following table contains a summary of the employability skills as identified by the Transport and Logistics Industry for this qualification. This table should be interpreted in conjunction with the detailed requirements of each unit of competency packaged in this qualification. The outcomes described here are broad industry requirements that may vary depending on packaging options.

| <b>Employability Skill</b>       | <b>Industry/enterprise requirements for this qualification include:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Communication</b>             | <ul style="list-style-type: none"> <li>• Read and interpret legislation and regulations</li> <li>• Use communication systems and processes used within the Customs Broking industry</li> <li>• Communicate effectively with customers and regulators</li> <li>• Read and interpret, instructions, manuals, and documents applicable to role within the Customs Broking industry</li> <li>• Speak clearly and directly with clients, regulators and others on matters related to operating within the Customs Broking industry</li> <li>• Prepare and lodge documents as part of duties, including entering data in relevant software application systems</li> <li>• Use appropriate communication equipment to source information.</li> </ul> |
| <b>Teamwork</b>                  | <ul style="list-style-type: none"> <li>• Assist in dispute resolution processes that may arise during operations within the Customs Broking industry</li> <li>• Collaborate with others within the job role context within the Customs Broking industry</li> <li>• Interact with persons of different ages, gender, race, religion, political persuasion, etc.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Problem solving</b>           | <ul style="list-style-type: none"> <li>• Identify and solve or report problems arising within job role in the Customs Broking industry</li> <li>• Recognise problems that may occur in the undertaking of various tasks within the Customs Broking industry and take appropriate action to resolve problems within limits of responsibility.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Initiative and enterprise</b> | <ul style="list-style-type: none"> <li>• Respond appropriately to any changes in software application systems, standard operating procedures and the requirements of the working environment</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Planning and organising</b>   | <ul style="list-style-type: none"> <li>• Apply emergency plans, systems and procedures as required to ensure that security is not comprised</li> <li>• Comply with applicable legislation and regulations</li> <li>• Apply and ensure security and safety requirements as required under legislation and regulations</li> <li>• Collect and interpret information needed during operations</li> </ul>                                                                                                                                                                                                                                                                                                                                         |

|                        |                                                                                                                                                                                                                                                                                                           |
|------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                        | within limits of responsibility within the Customs Broking industry                                                                                                                                                                                                                                       |
| <b>Self management</b> | <ul style="list-style-type: none"> <li>• Manage time effectively in the job role.</li> <li>• Follow work plans and schedules</li> <li>• Check own work performance</li> <li>• Demonstrate integrity in the workplace.</li> </ul>                                                                          |
| <b>Learning</b>        | <ul style="list-style-type: none"> <li>• Participate in continuous professional development as required to work within the Customs Broking industry, in response to any changes in the legislation and regulations, processes and equipment used in the Customs Broking industry.</li> </ul>              |
| <b>Technology</b>      | <ul style="list-style-type: none"> <li>• Use technology to source additional information required during operations within the Customs Broking industry</li> <li>• Apply operational instructions for software application systems used during operations within the Customs Broking industry.</li> </ul> |

## Packaging Rules

### Requirements for achievement of the qualification

A successful assessment outcome for a total of **18 units of competency** comprising:

- **15 core units** listed below

plus

**3 elective units** from the **general elective units** listed below. Alternatively **up to 1 unit** from the TLI10 Transport and Logistics Training Package or any other nationally endorsed Training Package or accredited training course, however, the elective units selected must contribute to the vocational outcomes of the qualification and align with the job role.

Where imported units are selected, care must be taken to ensure that all prerequisites specified in the unit are complied with.

### Core Units

| Field              | Unit                                                                                |
|--------------------|-------------------------------------------------------------------------------------|
| <b>X Logistics</b> | TLIX4036A Analyse, advise on and carry out integrated border clearance transactions |
|                    | TLIX5046A Carry out standard customs clearance practices                            |
|                    | TLIX5047A Determine customs value                                                   |
|                    | TLIX5048A Determine import and/or export prohibitions and/or restrictions           |

|           |                                                                                 |
|-----------|---------------------------------------------------------------------------------|
| TLIX5049A | Determine indirect taxes                                                        |
| TLIX5050A | Determine origin of goods and apply preference schemes or free trade agreements |
| TLIX5051A | Determine tariff classification of goods                                        |
| TLIX5052A | Determine complex customs value                                                 |
| TLIX5053A | Determine tariff classification for complex goods                               |
| TLIX5054A | Comply with biosecurity border clearance                                        |
| TLIX5055A | Apply anti-dumping and countervailing measures                                  |
| TLIX5056A | Carry out additional customs clearance practices                                |
| TLIX5057A | Prepare documents for customs clearance                                         |
| TLIX5058A | Review decisions of regulatory bodies                                           |
| TLIX5059A | Undertake border clearance functions                                            |

**General Elective Units**

| <b>Field</b>                        | <b>Unit</b>                           |                                                                                                                              |
|-------------------------------------|---------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| <b>A Handling Cargo/Stock</b>       | TLIA5035A                             | Manage international freight transfer                                                                                        |
| <b>G Teamwork</b>                   | TLIG3002A                             | Lead a work team or group                                                                                                    |
| <b>I Customer Service</b>           | BSBCUS501C<br>TLII4005A<br>TLII4017A  | Manage quality customer service<br>Market services and products to clients<br>Develop freight customers                      |
| <b>L Resource Management</b>        | BSBMGT502B<br>TLIL5063A               | Manage people performance<br>Review contracts, insurance, risk and liability in the international freight forwarding context |
| <b>M Training and Assessment</b>    | TLIM4004A                             | Mentor individuals or small groups                                                                                           |
| <b>P Administration and Finance</b> | BSBFIM501A<br>BSBMGT515A<br>TLIP5025A | Manage budgets and financial plans<br>Manage operational plan<br>Set and achieve budget                                      |
| <b>R Contract Procurement</b>       | TLIR4001A<br>TLIR4002A<br>TLIR4003A   | Monitor supplier performance<br>Source goods/services and evaluate contractors<br>Negotiate a contract                       |

**Custom Content Section**

Not applicable.