



Australian Government

TLIX5058 Review decisions of regulatory bodies

Release: 1

TLIX5058 Review decisions of regulatory bodies

Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to review the decisions of regulatory bodies including current Australian Government departments with the responsibility for customs issues. It includes evaluating the need to initiate and/or respond to a dispute, developing and submitting a response and initiating further action.

This unit applies to individuals who work in the role of Customs Broker in an on-the-job environment.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

X – Logistics

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1 Determine review options

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

1.1 Regulatory body decision is evaluated

1.2 Available internal appeal procedures are explained and exhausted

- 1.3 Available review mechanisms are outlined
- 1.4 Consultation is held with client
- 2 Develop dispute response**
 - 2.1 Appropriate dispute resolution protocols are followed
 - 2.2 Stakeholders are engaged and consulted in response to development process
 - 2.3 Response is drafted and feedback is sought from stakeholders to refine response as required
- 3 Submit dispute response**
 - 3.1 Import declaration is paid under protest in accordance with Customs Act Section167 as required
 - 3.2 Dispute response documentation is forwarded to relevant regulatory authority in accordance with workplace procedures
- 4 Initiate further action**
 - 4.1 Dispute response is read and outcomes are evaluated to determine appropriateness of further action
 - 4.2 Stakeholders are consulted about appropriateness of further action and advice about escalating and/or retreating is provided
 - 4.3 Appropriate action is taken based on stakeholder consultation, in accordance with workplace procedures

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions can be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to TLIX5058A Review decisions of regulatory bodies.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>