



Australian Government

Assessment Requirements for TLIX0021X Work with global supply chains

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- collating and analysing data and information from digital systems and applications
- communicating with supply chain stakeholders on:
 - corrective actions for non-compliance
 - policies and procedures
 - processes in the global supply chain
 - quality standards
- conducting negotiations and resolving disputes
- confirming:
 - digital systems and applications used to track progress and outcomes
 - transportation, shipping and warehousing services
 - value added by suppliers
- determining Australian and international legislative obligations
- disseminating recommendations to improve global supply chain systems and operations
- evaluating outcomes of compliance monitoring and feedback from stakeholders
- fostering commercial relationships using approved methods and tools
- identifying products, services, markets and stakeholders in the global supply chain
- identifying supply chain policies and procedures
- investigating non-compliance actions to determine cause
- monitoring:
 - adherence to import and export regulations
 - compliance to contractual requirements
 - delivery timeframes
 - digital system and application use
 - inventory flow
 - production specifications and processes
 - quality control standards for products and services
 - supply chain risks

- transportation, warehousing and distribution centres
- obtaining feedback from stakeholders on issues of concern and production practices
- preparing reports on production efficiency, processes and practices
- reviewing contracts, specifications and supplier performance and relationship history
- verifying level of authority to perform in the global supply chain.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- Australian and international legislative obligations
- communication channels and tools
- compliance systems and corrective non-compliance actions
- contractual requirements including:
 - amounts and types of products to be delivered
 - details and procedures for outsourcing
 - dispute resolution mechanisms
 - duties and tariffs payable
 - methods of pricing and payment terms
 - quality of products to be supplied
 - regulatory compliance
 - specifications
 - transportation details
 - variations to costs
- digital systems and applications used in global supply chains
- global markets including product sourcing and production processes
- import and export regulations
- inventory flow in global supply chains
- negotiation methods and dispute resolution strategies
- quality control standards and processes
- report requirements
- supply chain policies and procedures
- risks that impact suppliers including:
 - changing technology
 - delivery and distribution delays
 - environmental impacts
 - expertise
 - government policies
 - labour force activity
 - quality control

- resource availability
- trade agreements
- transportation and distribution centres in global supply chains
- types of contracts and commercial relationships
- value adds in global supply chains.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations, where it is appropriate to do so. Where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to a range of

- exercises, case studies or other simulations
- materials, tools and equipment used in industry
- documentation including organisational policies and procedures, industry standards, regulations, codes of practice, operational manuals and equipment specifications.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>