



Australian Government

TLISS00204 Provide Rail Network Rolling Stock Fault Support Skill Set

Release 2

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Modification History

Release 2. This is the second release of this Skill Set in the TLI Transport and Logistics Training Package. The following unit has been updated:

- TLIF0020 Safely access the rail corridor.

Release 1. This is the first release of this Skill Set in the TLI Transport and Logistics Training Package.

Description

This Skill Set involves the skills and knowledge required to provide first-level rail network rolling stock technical support remotely.

This Skill Set applies to a technically competent and experienced person who, while working under a level of supervision, has responsibility in a frontline technical support capacity to exercise discretion and judgement using appropriate rolling stock knowledge to provide technical assistance and remote help desk support to rail users.

Pathways Information

TLISS00204 Provide Rail Network Rolling Stock Fault Support Skill Set is part of the TLI Transport and Logistics Training Package.

Licensing/Regulatory Information

Not applicable.

Skill Set Requirements

A total of **9 units** of competency must be attained.

TLIB0010	Provide first-level rail rolling stock technical support remotely
TLIB3118	Apply awareness of railway fundamentals
TLIE3021	Work and communicate effectively with others
TLIE3022	Complete workplace documents
TLIE3023	Use electronic communication systems

TLIF0008	Apply safety critical communications in the rail environment
TLIF0015	Recognise the impact of human capabilities/limitations on human performance in a rail environment
TLIF0020	Safely access the rail corridor
TLIU1009	Monitor plant and equipment in an environmentally sustainable manner

Target Group

Technically competent and experienced persons who have responsibility in a frontline technical support capacity to provide technical assistance and remote help desk support to rail users.

Suggested words for Statement of Attainment

This TLISS00204 Provide Rail Network Rolling Stock Fault Support Skill Set from the TLI Transport and Logistics Training Package meets the industry requirements for individuals who are required to provide technical assistance and remote help desk support to rail users.

Custom Content Section

Not applicable.