



Australian Government

Assessment Requirements for TLIP5008 Manage a transport and logistics business unit

Release: 1

Assessment Requirements for TLIP5008 Manage a transport and logistics business unit

Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying relevant legislation and workplace procedures
- communicating effectively with others when managing a transport and logistics business unit
- completing documentation related to managing a transport and logistics business unit
- implementing contingency plans
- modifying activities depending on operational contingencies, risk situations and environments
- monitoring work activities in terms of planned schedule
- operating and adapting to differences in equipment in accordance with standard operating procedures
- operating electronic communications equipment to required protocol
- prioritising work and coordinating self and others in relation to business activities
- reading and interpreting operational data, regulatory requirements, market intelligence, finance, budgetary information and business policies relevant to managing a transport and logistics business unit
- reporting and/or rectifying identified problems promptly, in accordance with regulatory requirements and workplace procedures
- working collaboratively with others when managing a transport and logistics business unit
- working systematically with required attention to detail without injury to self or others, or damage to goods or equipment.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- application of current competencies within functional activity
- application of relevant Australian and international standards and associated certification requirements
- Australian and international regulations, codes of practice and legislative requirements relevant to business unit activities
- business policies and priorities
- operational work systems, resources, management and workplace operating systems
- hazards and risks that may arise when managing a transport and logistics business unit, and ways of controlling the risks involved
- information on key competitor operations, strengths and weaknesses
- market intelligence relevant to business operations
- problems that may occur when managing a transport and logistics business unit, and action that can be taken to report or resolve these problems
- quality and customer service standards, policies and procedures
- relevant work health and safety (WHS)/occupational health and safety (OHS) and environmental procedures and regulations
- resource availability including the competencies of individuals in the team and group
- workplace policies and processes for managing a transport and logistics business unit.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations, current at the time of assessment.

As a minimum, assessment must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations, current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment include:

- a range of relevant exercises, case studies and/or other simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment currently used in industry
- applicable documentation including workplace procedures, regulations, codes of practice and operation manuals.
-

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>