



**Australian Government**

# **Assessment Requirements for TLIP0011 Monitor warehouse operations**

**Release: 1**

# Assessment Requirements for TLIP0011 Monitor warehouse operations

## Modification History

**Release 1.** This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

## Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and include:

- advising on recommendations about possible improvements to warehouse operations, including measures to improve security arrangements
- analysing human resource requirements against worker availability
- communicating and working effectively with others
- completing relevant documentation
- interpreting and applying relevant regulations and instructions
- modifying activities dependent on workplace contingencies, situations and environments
- monitoring absenteeism and determining fitness for work of human resources
- monitoring and anticipating operational problems, hazards and risks, including security breaches, and taking appropriate actions
- monitoring stock and determining replenishment needs
- monitoring the correct and safe use of relevant equipment, including manually-operated material handling equipment
- monitoring work activities in terms of planned schedule
- reading, interpreting and following relevant instructions, procedures, information and signs
- reporting and recording non-compliance issues
- reporting and/or rectifying identified problems, faults or malfunctions promptly in accordance with contingency plans, regulatory and compliance frameworks, and workplace procedures
- using appropriate technology, including software and communications systems, to enable monitoring of products and goods in the workplace.

## Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and include knowledge of:

- computer records/documentation requirements for stock control, including forms, checklists and inventory reports applicable to the workplace
- different types of inventory systems and stock management approaches applicable to a range of warehouse styles and sizes to enable stock control
- factors impacting stock requirements
- impact of engineered standards on warehouse operations
- impacts on human resourcing numbers
- impacts on worker output
- principles of operation and functions of inventory systems
- range of different warehouse structures/types and warehouse applications/functions to store a range of products and goods
- relevant sections of national and state/territory legislation, regulatory requirements, codes of practice and/or guidelines as they relate to the level and type of warehouse operations, including inventory storage
- relevant work health and safety (WHS)/occupational health and safety (OHS) and environmental procedures and guidelines
- role and impact of information technology, including record systems, in warehouse operations
- warehouse security processes to enable identifying and reporting measures to improve security in the workplace
- workplace policies and procedures, including those relating to effective monitoring and reporting of warehouse operations
- workplace processes for records management and producing inventory reports.

## Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including legislation, regulations, codes of practice, workplace procedures and operation manuals.

## Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>