



Australian Government

TLIO1002 Follow security procedures when working with passengers and personnel

Release: 2

TLIO1002 Follow security procedures when working with passengers and personnel

Modification History

Release 2. This is the second release of this unit of competency in the TLI Transport and Logistics Training Package:

- Minor changes to unit Application
- Minor changes to Performance Criteria
- Minor changes to Performance Evidence
- Minor changes to Knowledge Evidence
- Minor changes to Assessment Conditions.

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to follow security procedures when working with passengers and personnel.

It includes checking and maintaining the security of passengers, workplace personnel and visitors; identifying and responding to security threats or situations; and completing all required security records.

Persons achieving competence in this unit will need to comply with the applicable security regulations and the relevant sections of a transport organisation's workplace security program and procedures.

Work is performed under some supervision generally within a team environment.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

O – Security.

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1 Maintain security of passengers, workplace personnel and visitors

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1** Security checks of passengers, workplace personnel and visitors are carried out in accordance with workplace security program and procedures, within limits of role and responsibilities
- 1.2** Precautions and measures aimed at protecting the security of passengers, workplace personnel and visitors are followed in accordance with workplace security procedures and applicable security regulations
- 1.3** Signs of suspicious behaviour from passengers, workplace personnel or visitors are recognised and reported promptly to designated personnel in accordance with workplace security procedures
- 1.4** Breaches of security requirements for passengers, workplace personnel and visitors are reported promptly to designated personnel in accordance with workplace security procedures

2 Identify a security threat or situation

- 2.1** Signs of security threats are recognised and investigated in accordance with workplace security procedures
- 2.2** Security threat or situation is identified, assessed and reported promptly in accordance with workplace security procedures
- 2.3** Implications of the security threat or situation are evaluated in accordance with workplace security procedures
- 2.4** Relevant personnel are alerted to the security threat or situation, as required, in accordance with workplace security procedures
- 2.5** Communications are maintained with relevant personnel to determine appropriate course of action

3 Respond to a security threat or situation

- 3.1** Response to an identified security threat or situation is in accordance with workplace security procedures, received instructions, regulatory requirements and emergency response plan

- 3.2 Security threats or incidents are handled appropriately in accordance with established response plan, within limits of responsibility and duty of care
 - 3.3 Responsibilities are fulfilled in accordance with workplace security procedures and regulatory requirements
 - 3.4 Assistance is provided in controlling the site prior to and following arrival of security and/or emergency services
 - 3.5 Assistance is provided to other staff and emergency services personnel conducting an initial survey of the security threat or emergency scene
 - 3.6 Directions of the controlling security and/or emergency authority are followed, and all possible assistance is provided in response to those directions
- 4 Maintain security records**
- 4.1 Records of security checks and precautions are kept in accordance with workplace security procedures
 - 4.2 Reports of security incidents or threats are completed in accordance with workplace security procedures

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions can be found in the TLI Transport and Logistics Training Package Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to TLIO1002A Follow security procedures when working with passengers and personnel.

Links

Companion Volume Implementation Guides are found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>

Assessment Requirements for TLIO1002 Follow security procedures when working with passengers and personnel

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and include:

- adapting to differences in equipment, facilities, cargo and passengers
- allocating attention according to priorities
- applying procedures for security checks and precautions in accordance with limits of own role and responsibilities
- applying relevant legislation and workplace procedures
- communicating effectively and working collaboratively with others when following security procedures
- completing required documentation and reports related to security procedures
- following security threat and/or incident response plan and workplace procedures
- identifying and solving and/or reporting problems that arise when following security procedures
- identifying signs of a possible security threat
- modifying activities depending on workplace contexts, risk situations and environments
- reading and interpreting instructions, procedures, applicable regulatory requirements, labels, markings, ID cards and other information relevant to workplace security
- recognising signs of pillage and theft
- recognising signs of security threats and situations
- reporting and/or rectifying identified problems promptly in accordance with regulatory requirements and workplace procedures
- responding to a possible security threat
- selecting and using relevant communications and other equipment required when following security procedures

- working systematically with required attention to detail without injury to self or others, or damage to goods or equipment.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and include knowledge of:

- applicable measures for securing transport terminals, storage facilities, vehicles, trains, aircraft and/or vessels
- applicable transport security legislation including relevant international, national, state and/or territory Acts, regulations codes and/or guidelines
- common security problems that may occur when carrying out operations in the transport and logistics industry, and actions that can be taken to address and resolve these problems
- common security threats and incidents that may occur in transport, logistics and allied industries, and related roles and responsibilities of personnel when reporting and responding to these threats and incidents
- layout of worksite, vehicle, vessel, train or aircraft and operating procedures
- operational work systems, equipment, management and site operating systems when carrying out operations in the transport and logistics industry
- precautions and procedures aimed at protecting the security of passengers, workplace personnel and visitors
- procedures for operating electronic communications equipment in accordance with required protocols
- relevant documentation and reporting requirements
- relevant quarantine regulations and requirements
- relevant work health and safety (WHS)/occupational health and safety (OHS) and environmental protection procedures, regulations and guidelines
- relevant workplace security program, policies and procedures for responding to security threats, situations and emergencies
- signs of pillaging and theft
- signs of suspicious behaviour.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including legislation, regulations, codes of practice, workplace procedures and operation manuals.

Links

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<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>