



Australian Government

Assessment Requirements for TLIL5071 Manage rail passenger operations

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- accessing and using rail industry standards
- applying relevant safeworking and workplace procedures
- communicating effectively with others, particularly in relation to interpreting complex information relating to rail passenger operations
- developing and implementing rail passenger emergency response procedures
- identifying job hazards and taking required action to minimise, control or eliminate identified hazards
- incorporating rail passenger safety requirements into the organisational safety management system (SMS)
- optimising rail passenger operations, and
- preparing to manage rail passenger operations
- researching information related to the rail industry and rail passenger operations
- reviewing regulatory information changes.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- emergency management workplace procedures
- key concepts and definitions relating to rail passenger operations
- key principles and practices associated with rail passenger operations
- key rail industry regulatory requirements and standards
- rail industry terminology, including terminology used in rail industry standards and codes of practice
- rail regulatory framework
- relevant operational factors

- relevant rail safety management system (SMS), work health and safety (WHS)/occupational health and safety (OHS) and environmental legislation related to rail passenger operations
- safety management system
- train planning and management systems for passenger operations.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

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Assessment must occur in workplace operational situations or, where this is not available, in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment include:

- a range of relevant exercises, case studies and/or simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment currently used in industry
- applicable documentation including workplace procedures, regulations, rail industry standards, codes of practice and operation manuals.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>