



Australian Government

TLIL5068 Implement a passenger transport plan

Release: 1

TLIL5068 Implement a passenger transport plan

Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to implement an approved passenger transport plan.

It includes analysing and confirming passenger transport plan details, analysing and confirming requirements for passenger transport services, implementing passenger transport plans, and evaluating passenger transport plans.

This unit has particular application in the passenger transport industry, where passenger transport providers implement a passenger transport plan.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

L – Resource Management

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1 Analyse and confirm passenger transport plan details

2 Analyse and confirm requirements for passenger

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

1.1 Passenger transport plans are analysed to ensure customer and stakeholder requirements are addressed

1.2 Passenger transport plans are analysed to ensure passenger needs are addressed

2.1 Passenger transport issues, risks and contingencies from passenger transport plans are identified and

transport services	confirmed
	2.2 Compliance requirements in passenger transport plans are identified and confirmed
	2.3 Required passenger transport resources, including human resources requirements, in passenger transport plans are identified and confirmed
3 Implement passenger transport plans	3.1 Schedules for passenger transport services in passenger transport plans are identified and confirmed
	3.2 Passenger transport resources in passenger transport plans are allocated
	3.3 Human resources requirements in passenger transport plans are allocated
	3.4 Contingency and critical incident processes are integrated into passenger transport services
	3.5 Critical tasks, responsibilities and timelines are integrated into passenger transport services
	3.6 Costings in passenger transport plans are identified and confirmed
	3.7 Continuous improvement processes for passenger transport plans are identified and confirmed
	3.8 Implementation arrangements and outcomes for passenger transport plans are documented to meet industry and workplace requirements
4 Evaluate passenger transport plans	4.1 Efficiency and effectiveness of passenger transport plans are evaluated based on agreed evaluation criteria
	4.2 Outcomes of evaluations of passenger transport plans are documented for incorporation in future passenger transport planning

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions can be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to TLIL5068A Implement a passenger transport plan.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>

Assessment Requirements for TLIL5068 Implement a passenger transport plan

Modification History

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- analysing and meeting client requirements
- applying relevant work health and safety (WHS)/occupational health and safety (OHS) requirements and work practices
- communicating effectively with stakeholders verbally and in writing
- consulting and negotiating with stakeholders
- developing complex plans and documents
- implementing a minimum of two passenger transport plans involving complex transport requirements, and multiple passengers and staff, for example:
 - complex charter service
 - complex commercial contract non public-transport passenger service
 - complex scheduled ongoing public transport service
 - large community event
- managing contingencies in relation to passenger transport problems
- managing passenger transport logistics
- negotiating arrangements with suppliers.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- costing requirements and implications of passenger transport planning
- customer and client services relationships
- different passenger transport alternatives for consideration in the planning process
- legislation, regulations and industry codes that affect passenger transport planning
- resource requirements for a passenger transport strategy, including human and physical resources

- risk management issues associated with passenger transport
- sources of specialist assistance for integrated passenger transport planning
- technology and equipment used for coordinating passenger transport services.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the *Standards for Registered Training Organisations* current at the time of assessment.

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Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment include:

- a range of relevant exercises, case studies and/or simulations
- applicable documentation including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and personal protective equipment currently used in industry.

Links

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