



Australian Government

TLIL5026 Manage export logistics

Release: 1

TLIL5026 Manage export logistics

Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to manage export logistics in accordance with relevant regulatory requirements, workplace procedures, standards and codes of practice, including Australian and International Dangerous Goods Codes.

It includes planning efficient export logistics operations, developing appropriate contingency management strategies, producing operation schedules as well as monitoring and coordinating systems for export logistics.

Work is under general guidance on progress and outcomes. It requires discretion and judgement for self and others in planning and using resources, services and processes to achieve required outcomes.

The unit generally applies to those with responsibility for resource coordination and allocation, who lead individuals or teams.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

L – Resource Management

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1 Plan efficient export logistics

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

1.1 Australian and international codes and regulations, and workplace policies for export logistics are identified

- 1.2 Consignment loads are evaluated in terms of critical parameters and customer instructions
 - 1.3 Capacity and capability of different local and overseas transport modes available to the organisation are assessed against proposed logistics tasks
 - 1.4 Preliminary schedules are matched against operational capacity and capability of available transport systems, equipment and staff
 - 1.5 Export logistics are planned for efficient and effective delivery and load handling in accordance with relevant regulatory and workplace procedures, taking into account key requirements
 - 1.6 Strategies to address identified deficiencies in operational capability and availability are undertaken in accordance with workplace procedures
- 2 Develop contingency management strategy**
 - 2.1 Quality standards and procedures for export logistics processes are confirmed and/or updated in accordance with workplace procedures
 - 2.2 Nature, extent and impact of potential issues or incidents in the planned export logistics are assessed
 - 2.3 Contingency management strategies for identified issues/incidents are established and evaluated including reference to previous similar scenarios
 - 2.4 Implementation procedures, including resource and infrastructure support, are documented and continually upgraded in regard to established quality standards and any changes in the Australian and the international operating environments
- 3 Produce operation schedules for export logistics**
 - 3.1 Local and overseas transportation modes, times and routes are established to maximise effective and efficient operations
 - 3.2 Resources are arranged in association with relevant Australian and overseas personnel to meet operational schedules
 - 3.3 Australian and international regulatory requirements, codes of practice and workplace procedures are identified and accounted for in operational schedule
 - 3.4 Tracking procedures are applied to consignment/s using

		relevant technology and systems in accordance with workplace procedures
	3.5	Schedule is consolidated and forwarded to appropriate personnel
	3.6	Schedule is stored in accordance with workplace procedures
4 Monitor and coordinate systems for export logistics	4.1	Export logistics are monitored against identified quality standards, planned processes, and compliance with Australian and international regulatory requirements
	4.2	Non-compliance with quality standards, planned processes or regulatory requirements is identified and appropriate action is initiated to report and rectify identified problems
	4.3	Customer satisfaction with export logistics operations is monitored using appropriate methods
	4.4	Customer concerns and suggestions for service improvements are acted upon in accordance with workplace procedures
	4.5	Reports and other required documentation related to export logistics are completed and referred to relevant personnel in accordance with workplace procedures
	4.6	Changes in Australian and international regulations and codes of practice relevant to export logistics are monitored, identified and appropriate action is initiated to ensure ongoing compliance of export logistics processes and systems

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions can be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to TLIL5026A Manage export logistics.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>

Assessment Requirements for TLIL5026 Manage export logistics

Modification History

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- adapting to differences in systems and equipment in accordance with standard operating procedures
- applying relevant legislation and workplace procedures
- communicating effectively with others when planning and managing export logistics
- completing documentation related to planning and managing export logistics
- developing, implementing and monitoring export logistics operations
- implementing contingency plans
- modifying activities to cater for variations in workplace contexts and environment
- monitoring work activities in terms of planned schedule
- prioritising work and coordinating self and others in relation to export logistics activities
- providing leadership and working collaboratively with others when planning and managing export logistics
- reading and interpreting instructions, procedures, information and signs relevant to planning and managing export logistics
- selecting and applying appropriate application of technology, information and communications systems and procedures.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- application of relevant Australian and international standards and associated certification requirements
- Australian and international regulatory, permit and licence requirements relevant to export logistics
- business policies, procedures and plans including those covering outsourcing components of operations and engaging additional resources
- local and overseas transport and equipment applications, capacities, configurations, safety hazards and control mechanisms
- operational export logistics systems, resources, management and workplace operating systems
- problems that may occur when planning and managing export logistics and action that can be taken to resolve or report these problems
- resource availability including the competencies of individuals in the team/group
- workplace documentation procedures relevant to export logistics
- workplace policies and procedures, including those covering issue resolution and grievance
- workplace procedures for planning and managing export logistics.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations, current at the time of assessment.

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Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment include:

- a range of relevant exercises, case studies and/or other simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment currently used in industry
- applicable documentation including workplace procedures, regulations, codes of practice and operation manuals.
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