



Australian Government

TLIL4084 Control daily tram/light rail operations

Release: 2

TLIL4084 Control daily tram/light rail operations

Modification History

Release 2. This is the second release of this unit of competency in the TLI Transport and Logistics Training Package:

- Minor statement changes in Assessment Conditions.

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to monitor and control daily tram/light rail operations in accordance with organisational procedures, regulatory requirements and codes of practice.

It includes monitoring tram/light rail operations, dealing with disruptions or delays and completing documentation.

Work involves the application of routine operational principles and procedures when monitoring and controlling daily tram/light rail operations.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

L – Resource Management

Unit Sector

Rail sector.

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

1 Monitor tram/light rail

1.1 Matters for attention book, daily notices and any other documentation are checked

operations		for possible impact on daily tram/light rail operations
	1.2	Hazards are identified, risks are assessed and control measures are implemented
	1.3	Current status of tram/light rail operations and tactical situations are identified in accordance with organisational procedures
	1.4	Any problems or delays are identified and current situation is noted in accordance with organisational procedures
	1.5	Communication with appropriate personnel is established and/or maintained in accordance with organisational procedures
2	Deal with disruptions and delays to tram/light rail services	
	2.1	Disruptions, delays or potential delays are identified through notices or information from appropriate personnel or authorities
	2.2	Contingency plans are developed and implemented in accordance with organisational procedures
	2.3	Tram/light rail service is adjusted to meet operational and customer service requirements
	2.4	Availability of resources to implement contingency plan is confirmed with appropriate personnel and resources are allocated in accordance with organisational requirements
	2.5	Where non-routine delays occur, advice is disseminated in accordance with organisational requirements
3	Complete documentation	
	3.1	Out-of-course delays and disruptions are documented in accordance with organisational procedures
	3.2	Completed documentation is filed and stored in accordance with organisational requirements

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Unit Mapping Information

This unit replaces and is equivalent to TLIL4084A Control daily tram/light rail operations.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>

Assessment Requirements for TLIL4084 Control daily tram/light rail operations

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying relevant safeworking systems and workplace procedures
- communicating effectively with others when monitoring and controlling tram/light rail operations
- controlling daily tram/light rail operations
- dealing with disruptions or delays to tram/light rail operations
- following documentation procedures in accordance with organisational standards
- identifying job hazards and required action to minimise, control or eliminate identified hazards
- identifying relevant organisational documentation
- monitoring tram/light rail operations
- producing clear and concise documentation
- reading and interpreting relevant instructions, procedures and information
- working collaboratively with others when monitoring and controlling tram/light rail operations
- working systematically with required attention to detail.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- communication protocols for relevant personnel and authorities
- location of tram/light rail and heavy rail interfaces
- organisational procedures for monitoring and controlling tram/light rail operations
- problems and delays that may occur with daily tram/light rail operations
- regulatory requirements

- safeworking systems and relevant workplace procedures for controlling daily tram/light rail operations
- system geography and limitations.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations or, where this is not available, in simulated workplace operational situations that replicate tram/light rail corridor workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include:

- a range of relevant exercises, case studies and/or simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals.

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