



Australian Government

Assessment Requirements for TLIJ4010 Implement quality systems and procedures in a dangerous goods workplace

Release: 1

Assessment Requirements for TLIJ4010 Implement quality systems and procedures in a dangerous goods workplace

Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying relevant agreements, codes of practice and other legislative requirements
- identifying and correctly using equipment, processes and procedures
- implementing contingency plans
- interpreting and following operational instructions as they apply to the dangerous goods (DG) industry
- rectifying a complaint using workplace policy and procedures.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- current Australian Dangerous Goods (ADG) Code
- enhancements available to customers in relation to DG quality service
- relevant DG information for relevant workplace
- relevant national, state/territory standards, regulations and codes of practice
- required level of quality and safety for relevant workplace requirements
- requirements of workplace systems and operations, and relevant equipment
- role of customer service in company profitability
- work health and safety (WHS)/occupational health and safety (OHS) procedures and guidelines relevant to workplace operations
- workplace driving and operational instructions.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the *Standards for Registered Training Organisations* current at the time of assessment.

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Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment include:

- a range of relevant exercises, case studies and/or simulations
- applicable documentation including workplace procedures, regulations, current ADG Code, codes of practice and operation manuals as they apply to the DG industry
- relevant materials, tools, equipment and personal protective equipment currently used in industry.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>