



Australian Government

Assessment Requirements for TLIJ0003 Apply quality systems

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and include:

- applying relevant instructions, procedures and information
- applying relevant legislation and workplace policies and procedures
- communicating effectively with relevant personnel
- completing relevant documentation
- detecting and reporting identified problems in accordance with legislative requirements and workplace policies and procedures
- identifying and reporting variations to appropriate personnel
- monitoring work activities in relation to quality system standards and processes
- participating and documenting continuous improvement opportunities
- selecting and using quality improvement tools and methods
- working collaboratively with others when applying and implementing quality systems.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and include knowledge of:

- operational work systems, equipment, site and organisational operating procedures relevant to job role and quality systems
- quality improvement tools and methods
- teamwork and communication principles and protocols
- typical quality-related problems that may arise and related options for action and solutions
- workplace quality assurance and continuous improvement principles and procedures.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory

requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including legislation, regulations, codes of practice, workplace procedures and operation manuals.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>