



Australian Government

Assessment Requirements for TLII3004 Manage camping procedures for coaches and buses

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying precautions and required action to minimise, control or eliminate identified hazards
- applying relevant legislation and workplace procedures
- communicating effectively with others
- completing documentation related to work activities
- handling complaints and conflicts
- identifying and correctly using camping equipment
- modifying activities depending on operational contingencies, risk situations and environments
- monitoring condition and performance of camping equipment and taking appropriate action as required
- operating and adapting to differences in equipment in accordance with workplace procedures
- providing customer service during camping operations
- reading and interpreting relevant instructions, procedures, information and signs
- working collaboratively with others
- working systematically with required attention to detail without injury to self or others, or damage to goods or equipment.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- camping emergency procedures
- customer service policies and procedures
- local knowledge including camping areas and facilities
- relevant camping equipment and instructions for its use
- relevant regulations and permit requirements for camping activities
- relevant work health and safety (WHS)/occupational health and safety (OHS) and environmental procedures and regulations
- specific needs of different community sectors and cultures
- specific needs of persons with disabilities
- typical problems that may arise when managing camping activities for coaches and buses, and action that should be taken
- workplace camping procedures.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the *Standards for Registered Training Organisations* current at the time of assessment.

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Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment include:

- a range of relevant exercises, case studies and/or simulations
- applicable documentation including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and personal protective equipment currently used in industry.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>