



Australian Government

Assessment Requirements for TLII2015

Operate the on-train buffet car

Release: 2

Assessment Requirements for TLII2015 Operate the on-train buffet car

Modification History

Release 2. This is the second release of this unit of competency in the TLI Transport and Logistics Training Package:

- Minor statement changes in Assessment Conditions.

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying relevant health and hygiene workplace procedures
- applying relevant workplace procedures when operating the on-train buffet car
- communicating and negotiating effectively with others when operating an on-train buffet car
- completing documentation related to operating an on-train buffet car
- identifying job hazards and taking required action to minimise, control or eliminate identified hazards
- implementing contingency plans
- interpreting and following operational instructions and prioritising work
- maintaining and controlling stock
- modifying activities depending on operational contingencies, risk situations and environments
- monitoring buffet equipment performance and taking appropriate action as required
- monitoring work activities in terms of planned schedule
- operating and adapting to differences in equipment in accordance with operating procedures
- reading and interpreting relevant instructions, procedures, information and labels
- reporting and/or rectifying identified problems, faults or malfunctions in accordance with workplace procedures
- selecting and using relevant equipment and food stock when operating an on-train buffet car
- serving customers in accordance with health, hygiene and workplace procedures
- working collaboratively with others when operating an on-train buffet car
- working systematically with required attention to detail without injury to self or others, or damage to goods or equipment.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of

the requirements of the elements and performance criteria and include knowledge of:

- applicable state/territory legislated rail safety requirements, codes of practice and/or health and hygiene guidelines
- communication and negotiation requirements when operating an on-train buffet car
- documentation and record requirements
- equipment, and materials used when operating an on-train buffet car, and health/hygiene precautions and procedures that should be followed in their use
- problems that may occur when operating an on-train buffet car and appropriate action that can be taken to resolve these problems
- relevant work health and safety (WHS)/occupational health and safety (OHS) and environmental protection procedures and guidelines
- relevant products, pricing structures, consumer laws and trade practice requirements
- workplace health and hygiene procedures and standards for operating an on-train buffet car.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations or, where this is not available, in simulated workplace operational situations that replicate rail workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include:

- a range of relevant exercises, case studies and/or simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including workplace procedures, regulations, codes of practice, operation manuals, health and hygiene standards.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>