



Australian Government

TLIH3004 Identify major roads, services and attractions

Release: 1

TLIH3004 Identify major roads, services and attractions

Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required by taxi drivers, bus/coach drivers and other transport drivers to identify and describe major roads, services and attractions, on a map and as required, physically pointing them out. Work must be carried out in accordance with relevant transport regulations and workplace procedures.

It includes knowing about local geographical details and features of major roads, highways and suburbs in the area of operation.

It also includes identifying transport interchanges, jetties, ports, stations, terminals, suburbs, landmarks, public services, facilities, tourist attractions and central business districts.

Work is performed with limited supervision, and with duty of care responsibility for self and others in achieving the prescribed outcomes.

This unit meets part of the certification requirements for obtaining specialist driver accreditations. As requirements may vary between states and territories, people seeking specialist driver accreditation should contact their state/territory licensing regulator.

Pre-requisite Unit

Not applicable.

Competency Field

H – Route Planning and Navigation

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

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| 1 Locate all major roads, highways and suburbs in area of operation | 1.1 | Major roads are identified and located on a map and/or physically |
| | 1.2 | Suburbs along, and at the end of, major roads are identified and located on a map and/or physically |
| | 1.3 | Suburbs accessed by on- and off-freeway ramps are identified and located on a map and/or physically |
| | 1.4 | Main suburbs, with relation to geographical sectors (east, west, north and south) are identified in order of closest proximity to central business district |
| | 1.5 | Bus/taxi lanes into and out of central business district are located on a map and/or physically |
| 2 Locate transport interchanges, jetties, ports, stations and terminals | 2.1 | Major transport interchanges, jetties, ports, terminals and stations are located on a map and/or physically |
| | 2.2 | Major connecting roads entering and exiting main transport interchanges, terminals, jetties, ports and rail stations are identified and located on a map and/or physically |
| | 2.3 | Established taxi ranks at main transport interchanges, jetties, ports, airports, terminals and stations are located on a map and/or physically |
| | 2.4 | Special transport, safety, taxi and/or financial requirements for entering and exiting main transport interchanges, jetties, ports, terminals and stations are observed |
| 3 Identify main public services and facilities | 3.1 | Maps and other geographical and tourist information are identified and accessed in accordance with workplace procedures |
| | 3.2 | Key tourist locations are located on a map and/or physically, and their features are described |
| | 3.3 | Key public services are located on a map and/or physically and explained |
| | 3.4 | Main scenic routes, places and landmarks of interest to tourists are determined and features are outlined in an appropriate manner |
| 4 Locate key features in a central business district | 4.1 | Streets, major buildings and traffic flow directions of central business district and city centre are identified and located on a map and/or physically |

- 4.2 City hotels are identified and located on a map and/or physically
- 4.3 Exit and entry points to city are determined in relation to a final destination
- 4.4 Transport interchanges and main taxi ranks in city centre and central business district are identified and located on a map and/or physically

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions can be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to TLIH3004A Identify major roads, services and attractions.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>

Assessment Requirements for TLIH3004 Identify major roads, services and attractions

Modification History

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying relevant legislation and workplace procedures
- communicating effectively with others when identifying and locating major roads, services and attractions
- identifying and correctly using maps and other information about the location and features of roads, services and attractions
- interpreting and following operational instructions and prioritising work
- locating identified roads, services and attractions on a map and/or physically (i.e. driving to location)
- operating electronic communications equipment to required protocol
- operating technology when locating roads, services and attractions
- reading and interpreting relevant instructions, procedures, information and signs.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- information and technology for locating roads, services and attractions including:
 - bus and emergency lane usage
 - entry and access points to major road systems
 - location of city centre streets and major buildings and traffic flows
 - location of main hotels, motels and tourist attractions in a specified area
 - location of metropolitan suburbs
 - main arterial roads
 - most appropriate routes for entering and exiting a city centre
 - restrictions to traffic movement at major intersections

- roads and suburbs connecting with freeways and transport interchanges, terminals, jetties, ports and stations
- road signs and route markers
- traffic patterns and densities
- relevant state/territory regulations and road laws
- typical problems that may arise when identifying and locating roads, services and attractions and appropriate action that should be taken
- workplace procedures for identifying and locating roads, services and attractions.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the *Standards for Registered Training Organisations* current at the time of assessment.

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Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment include:

- a range of relevant exercises, case studies and/or simulations
- applicable documentation including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and personal protective equipment currently used in industry.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>