



Australian Government

Assessment Requirements for TLIF2072

Comply with safety and security procedures

Release: 1

Assessment Requirements for TLIF2072 Comply with safety and security procedures

Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying information about accident and emergency policies and procedures and duty of care responsibilities
- applying precautions and required action to minimise, control or eliminate identified hazards
- applying relevant legislation and workplace procedures
- applying safe work practices
- communicating effectively with others
- completing relevant documentation
- completing work health and safety (WHS)/occupational health and safety (OHS), and accident and emergency records/reports as required
- diffusing threats of physical violence
- following correct fatigue management precautions and procedures
- following established procedures for WHS/OHS, security, hazard identification and risk controls
- identifying difficult customer or road user situations and applying conflict resolution or avoidance behaviour
- implementing contingency plans
- modifying activities depending on operational contingencies, risk situations and environments
- monitoring passenger and road user behaviour
- reporting and/or rectifying identified problems, faults or malfunctions promptly, in accordance with regulatory requirements and workplace procedures
- seeking assistance, as required, from external emergency support services in accordance with established procedures
- selecting and appropriately applying technology, information systems and procedures to complete workplace tasks.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- appropriate reporting procedures including emergency, fire and accident procedures
- codes and systems for breaches of security
- cultural sensitivities that may lead to angry responses
- culturally appropriate responses to potential problematic situations
- emergency response procedures
- fatigue management techniques, causes and effects of fatigue on drivers and how fatigue contributes to workplace accidents
- lifestyles that promote effective long-term fatigue management
- location and use of safety alarms, emergency shut-off systems, and emergency communications systems
- manual lifting and manual assisted lifting
- potentially difficult situations, such as poorly lit pick-up areas, fare evasion, intoxication, over crowding
- procedures and protocols for safety and security procedures
- recognising risks and hazards created by fatigue and ways of managing them
- relevant codes of practice and legislative requirements
- relevant WHS/OHS procedures and guidelines
- safe work practices relevant to individual work roles
- sources of information and documentation for complying with safety and security procedures
- typical problems that can occur when complying with safety and security procedures and related appropriate action that can be taken to prevent or solve these problems.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the *Standards for Registered Training Organisations* current at the time of assessment.

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Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment of duress alarm and security cameras is to be conducted on actual equipment used in the taxi industry.

Resources for assessment include:

- a range of relevant exercises, case studies and/or simulations
- applicable documentation including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and personal protective equipment currently used in industry including:
 - taxi security/communication equipment
 - duress alarm.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>