



Australian Government

Assessment Requirements for TLIE0012 Estimate furniture removal jobs

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying relevant legislation and workplace procedures to the estimation of removal jobs
- carrying out required calculations to estimate job costs
- communicating effectively with others using modes such as verbal or non-verbal, written and digital
- completing and updating relevant documentation
- estimating mass, volume and area and to quantify dimensions
- identifying equipment used in removals, how it is applied and the procedures involved
- interpreting and following operational instructions and prioritising work
- reading, interpreting information relevant to removal
- working collaboratively with others to estimate and communicate furniture removal information.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- customer/client service requirements including appropriate presentation, personal hygiene, language, courtesy, behaviour and problem solving
- documentation to be completed when estimating a removal job
- furniture removal estimation procedures and related codes of practice
- hazards that may be experienced on a removal job and related hazard control measures
- items unsuitable for removal and associated reasons
- relevant agreements and legislation
- relevant procedures and duty of care requirements
- relevant work health and safety (WHS)/occupational health and safety (OHS) and environmental protection legislation and policies
- special requirements for fragile or dangerous goods
- technology used for estimating.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and PPE currently used in industry.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>