



Australian Government

Assessment Requirements for TLIE0011

Assess removal load

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- adapting to differences in removal techniques in accordance with workplace procedures
- applying relevant legislation and workplace procedures
- checking size, volume, preparedness of load requirements against inventory and ensuring items are ready for uplift
- communicating effectively with others using modes such as verbal or non-verbal, written and digital
- completing and updating relevant documentation
- modifying activities depending on operational contingencies, risk situations and environments
- monitoring and prioritising work activities in terms of planned schedule
- operating digital equipment in accordance with workplace procedures
- reading, interpreting and following relevant instructions, procedures, information and signage
- working systematically with required attention to detail to avoid injury to self or others or damage to furniture or equipment.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- client service requirements including appropriate language, courtesy, behaviour and problem solving
- company work procedures
- furniture removal procedures and codes of practice
- hazards and related hazard control measures
- items unsuitable for removal and reasons for this unsuitability
- procedures for items requiring special requirements
- records and signed agreements completed during a removal load assessment and related procedures
- relevant agreements and legislation applicable to furniture removal
- relevant state/territory procedures and codes:

- environmental protection legislation and regulations
- driver licence requirements
- traffic Act and related regulations
- work health and safety (WHS)/occupational health and safety (OHS) legislation and regulations
- uplift requirements.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and PPE currently used in industry.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>