



Australian Government

Assessment Requirements for TLID0044 Pack and unpack furniture and effects

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying precautions and required action to minimise, control or eliminate hazards
- applying relevant legislation, workplace procedures and industry standards to the packing and unpacking of furniture and effects
- communicating effectively with others using modes such as oral, written and digital
- dismantling and reassembling furniture
- interpreting and following operational instructions and removal documentation such as removal plans, schedules, inventories
- monitoring and prioritising activities in terms of planned schedule
- operating and adapting to differences in furniture and effects in accordance with workplace procedures
- reading, interpreting and following relevant instructions, procedures, information and signage
- working collaboratively with others when packing and unpacking furniture and effects during a removal
- working systematically with required attention to detail without injury to self or others or damage to goods or equipment.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- applicable regulations and legislation such as:
 - relevant state/territory environmental protection legislation
 - relevant state/territory work health and safety (WHS)/occupational health and safety (OHS) legislation
- appropriate packing or unpacking techniques such as labelling items
- appropriate use of materials and tools
- customer/client service requirements such as appropriate presentation, personal hygiene, language, courtesy, behaviour and problem solving
- different locations where work may be conducted:

- client's residence/workplace/storage facility
- controlled or open environments
- removal vehicle or container
- restricted spaces
- warehouse or depot
- furniture dismantling and reassembly techniques
- housekeeping standards and procedures during a removal
- packing techniques for various types of furniture and effects
- relevant information/documents such as:
 - client or agent instructions
 - emergency procedures
 - manufacturer instructions (where applicable)
 - relevant standards and industry codes of practice for furniture removal operations
 - removal documentation
 - workplace procedures and policies for packing and unpacking cartons, furniture and effects
- risks when packing, unpacking, dismantling and reassembling furniture and effects during a removal and related precautions to control these risks
- special precautions required for fragile or valuable furniture and effects
- WHS/OHS procedures and guidelines concerning packing, unpacking, dismantling and reassembling furniture and effects
- workplace procedures and policies for packing, unpacking, dismantling and reassembling furniture and effects.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and PPE currently used in industry.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>