



Australian Government

TLIC3011 Transport passengers with disabilities

Release: 2

TLIC3011 Transport passengers with disabilities

Modification History

Release 2. This is the second release of this unit of competency in the TLI Transport and Logistics Training Package.

- Minor changes to unit Application
- Minor changes to Performance Criteria
- Minor changes to Performance Evidence
- Minor changes to Knowledge Evidence
- Minor changes to Assessment Conditions.

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to transport passengers with disabilities.

It includes undertaking pre-operational vehicle checks and vehicle ancillary equipment, assisting passengers to use restraints and ancillary equipment, providing appropriate support to passengers during their journey, and manoeuvring the vehicle with due consideration of passengers' disabilities and the requirements of relevant government regulations in accordance with relevant state/territory road and traffic authority licence requirements and regulations.

Work is performed with limited or minimum supervision, and within duty of care responsibility for self and others in achieving the prescribed outcomes.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

C – Vehicle Operation

Unit Sector

Not applicable.

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

1 Carry out pre-operational checks on vehicles

1.1 Pre-operational checks for vehicle and its associated ancillary equipment are carried out in accordance with manufacturer requirements, government regulations and workplace policies and procedures

1.2 Hazards are identified, risks are assessed, and control measures are implemented

1.3 Faults and defects identified during checks are repaired and/or reported in accordance with workplace procedures

2 Drive a vehicle used by passengers who have a disability

2.1 Passengers are assisted in a courteous manner, sensitive to the specific needs of their disability

2.2 Passengers are assisted to use restraints and ancillary equipment that accompanies them, as required

2.3 Ongoing support is provided to passengers to maximise their travelling comfort

2.4 Ancillary equipment is stowed safely in vehicle in accordance with relevant regulations

2.5 Vehicle is manoeuvred in accordance with the regulations for the class of vehicle involved

2.6 Vehicle is manoeuvred with due consideration to required precautions related to the disability of the passenger in accordance with relevant government regulations pertaining to the special load

2.7 Signs or indicators are fixed to vehicle, as required

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions can be found in the TLI Transport and Logistics Training Package Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to TLIC3011A Transport passengers with disabilities.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>

Assessment Requirements for TLIC3011 Transport passengers with disabilities

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and include:

- applying precautions and required action to minimise, control or eliminate identified hazards
- applying relevant legislation and workplace policies and procedures
- completing relevant workplace documentation
- controlling all functions of the vehicle
- interacting appropriately with passengers who have a disability
- reading, interpreting and following relevant instructions, procedures, information and signs
- responding appropriately to cultural requirements when interacting with others
- working collaboratively and communicating effectively with passengers.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and include knowledge of:

- duty of care responsibilities when driving vehicles used by passengers who have a disability
- pre-operational checks carried out on vehicle, and ancillary equipment and related action
- procedures for operating ancillary equipment
- relevant anti-discrimination legislation
- relevant state/territory road traffic authority road rules, regulations and licence requirements
- relevant work health and safety (WHS)/occupational health and safety (OHS) and workplace procedures and regulations

- techniques for driving vehicles used by passengers who have a disability
- vehicle and ancillary equipment controls, instruments and indicators, and their use
- vehicle handling procedures
- workplace driving and operational instructions.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- a vehicle for practical assessment which must be designed to transport passengers who have a disability
- relevant and appropriate materials, tools, equipment, and personal protective equipment (PPE) currently used in industry
- applicable documentation, including legislation, regulations, codes of practice, workplace procedures and operation manuals.

Links

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