



Australian Government

TLIA2014 Use product knowledge to complete work operations

Release: 1

TLIA2014 Use product knowledge to complete work operations

Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to use product knowledge to complete work operations in accordance with workplace requirements and relevant regulations, as part of work activities within the transport and logistics industries.

It includes identifying products in a subsection of a warehouse or other storage area, examining quality, reporting on products, as well as using inventory and labelling systems to identify and locate products.

Work is performed under some supervision generally within a team environment.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

A – Handling Cargo/Stock

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1 Identify products in a subsection of a warehouse or other storage area

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

1.1 Products are identified against specified criteria in accordance with workplace procedures

1.2 Storage and handling characteristics are identified and applied consistently

1.3 Products are described to internal customers identifying features that may affect location, safety

or storage requirements

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| 2 Examine quality and report on products | 2.1 Products are inspected in accordance with workplace quality assurance procedures |
| | 2.2 Workplace procedures are followed to replace, return or dispose of stock/products that are not useable |
| | 2.3 Non-conforming products are recorded/reported in accordance with workplace procedures |
| 3 Use inventory and labelling systems to identify and locate products | 3.1 Inventory and labelling systems are used to locate products within the workplace |
| | 3.2 Goods are physically located and identified |

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions can be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to TLIA2014A Use product knowledge to complete work operations.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>