



Australian Government

SITTVAF201 Load and unload a ride

Release 1

SITT VAF201 Load and unload a ride

Modification History

The version details of this endorsed unit of competency set are in the table below. The latest information is at the top.

Version	Comments
1.0	E Replaces and is equivalent to SITT VAF004A Load and unload a ride.

Unit Descriptor

This unit describes the performance outcomes, skills and knowledge required to load and unload passengers safely onto and from a ride, and to observe the operation of the ride.

Application of the Unit

This unit applies to the attractions and theme parks sector, and to individuals often called ride loaders, who undertake the specific function of loading or unloading a ride and work under supervision. Rides are sometimes operated as part of a travelling show or temporary attraction.

Licensing/Regulatory Information

No licensing, legislative, regulatory or certification requirements apply to this unit at the time of endorsement.

Pre-Requisites

Not applicable.

Employability Skills Information

This unit contains employability skills.

Elements and Performance Criteria Pre-Content

Elements and Performance Criteria

Elements describe the essential outcomes of a unit of competency. Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the required skills and knowledge section and the range statement. Assessment of performance is to be consistent with the evidence guide.

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| 1. Load the ride. | 1.1 Perform <i>loading procedures</i> according to safety and organisational requirements. |
| | 1.2 Load <i>ride</i> to the maximum number of persons approved to ride. |
| | 1.3 Check that all riders are secured according to ride requirements. |
| | 1.4 Advise riders to secure articles that may come loose while riding. |
| | 1.5 Treat customers in a courteous and friendly manner. |
| | 1.6 Check load requirements prior to the start of the ride. |
| 2. Observe the ride. | 2.1 Continuously observe ride according to safety procedures. |
| | 2.2 Identify <i>quality control issues or problems</i> during ride and advise appropriate supervisor immediately. |
| | 2.3 Follow emergency procedures as required. |
| 3. Unload the ride. | 3.1 Ensure ride is fully completed before unloading. |
| | 3.2 Follow unloading procedures according to safety and organisational requirements. |
| | 3.3 Unload customers in a courteous and friendly manner. |

Required Skills and Knowledge

This section describes the skills and knowledge required for this unit.

Required skills

- communication skills to interact in a friendly and courteous way with customers
- literacy skills to read and interpret basic procedural documentation
- problem-solving skills to identify problems within a defined range and report appropriately
- numeracy skills to count and compare numbers of riders against capacity.

Required knowledge

- health and safety procedures for loading and unloading rides
- emergency procedures for specific rides
- specific ride instructions.

Evidence Guide

The evidence guide provides advice on assessment and must be read in conjunction with the performance criteria, required skills and knowledge, range statement and the Assessment Guidelines for the Training Package.

Overview of assessment

Critical aspects for assessment and evidence required to demonstrate competency in this unit

Evidence of the ability to:

- follow ride loading and unloading procedures across multiple operations of one or more rides (as required by job role)
- perform safety and emergency procedures
- demonstrate knowledge of the health, safety and emergency issues and procedures for ride operations.

Context of and specific resources for assessment

Assessment must ensure use of:

- operational rides and associated safety equipment
- ride loading documentation or procedures
- commercially realistic numbers of customers.

Method of assessment

Assessment methods must be chosen to ensure that the skills required to load and unload a ride can be practically demonstrated. Methods must include assessment of knowledge as well as assessment of practical skills. The following examples are appropriate for this unit:

- direct observation of the individual safely loading and unloading a ride
- direct observation of the individual performing actual or simulated emergency procedures
- written or oral questioning to assess knowledge of work health and safety issues, equipment features and capacity limitations
- use of problem-solving activities to assess ability to respond to various situations during the loading and unloading of a ride location, especially emergency aspects
- review of portfolios of evidence and third-party workplace reports of on-the-job performance by the individual.

Guidance information for assessment

The assessor should design integrated assessment activities to holistically assess this unit with other units relevant to the industry sector, workplace and job role, for example:

- SITVAF301 Operate a ride location.

Range Statement

The range statement relates to the unit of competency as a whole. It allows for different work environments and situations that may affect performance. Bold italicised wording, if used in the performance criteria, is detailed below. Essential operating conditions that may be present with training and assessment (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) may also be included.

Loading procedures may relate to:

- height of riders
- number of riders
- physical capacity of riders
- placement of riders on the ride (e.g. balance of weight).

Ride may be:

- computerised
- manual
- mechanical
- part of a show
- water-based.

Quality control issues or problems may relate to:

- equipment malfunction
- climatic impacts
- inappropriate customer behaviour
- rider discomfort.

Unit Sector(s)

Tourism

Competency Field

Venue and Facility Operations