



Australian Government

SIT10112 Certificate I in Tourism (Australian Indigenous Culture)

Release 2

SIT10112 Certificate I in Tourism (Australian Indigenous Culture)

Modification History

The version details of this endorsed qualification are in the table below. The latest information is at the top.

Version	Comments
1.2	Editorial amendment to Modification History and Mapping notes.
1.0	E Replaces and is equivalent to SIT10107 Certificate I in Tourism (Australian Indigenous Culture). Intent of the qualification remains unchanged. Mainly minor updates only. Total number of units retained. Core units reduced from 3 to 2 and elective units increased from 3 to 4.

Description

This qualification reflects the role of individuals who participate in a range of routine and predictable tourism work activities. They work under close supervision and are given clear directions to complete tasks.

This preparatory qualification provides individuals with knowledge and skills for initial work, community involvement and further learning.

Job roles

This qualification provides a pathway to work in a range of job roles in the tourism, travel and hospitality industries in organisations with an Indigenous focus. Individuals may have a very specific role, as an Australian Indigenous person or other individual approved of by local elders, to share aspects of their culture with visitors in an informal way. Employers include tour operators or operators of a site or cultural or heritage centre.

Possible job titles include:

- assistant in an Indigenous cultural centre
- assistant Indigenous guide
- Indigenous storyteller.

Pathways Information

This qualification is suitable for VET in Schools (VETiS) delivery.

Pathways into the qualification

Individuals may enter this qualification with limited or no vocational experience and without a relevant lower level qualification.

Pathways from the qualification

After achieving SIT10112 Certificate I in Tourism (Australian Indigenous Culture), individuals could progress to a wide range of other qualifications in the service industries.

Licensing/Regulatory Information

No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of endorsement.

Entry Requirements

There are no entry requirements for this qualification.

Employability Skills Summary

Employability Skill	Industry/enterprise requirements for this qualification include:
Communication	Talking with Indigenous community members about what information can be shared with customers; speaking clearly and directly to customers to interpret and share information about local Australian Indigenous culture.
Initiative and enterprise	Thinking about better ways of interpreting information on traditional and contemporary practices; seeking feedback on tourism services from customers and providing information and suggestions to supervisors.
Learning	Talking with community members and elders about traditional and contemporary practices to extend knowledge of local Australian Indigenous culture.
Planning and organising	Collecting and organising Indigenous cultural information to share with customers; collecting and organising workplace procedures to guide operational and customer service activities.
Problem-solving	Thinking about community problems with sharing aspects of Australian Indigenous culture; avoiding problems by planning the delivery of information that complies with community wishes.
Self-management	Following policies and procedures for legal and community compliance; knowing own job role in tourism service activities and safe working practices.
Teamwork	Taking instructions from others and understanding own role in servicing the needs of the tourism customer; working as a community team member to discuss and abide by community protocols on sharing cultural information.
Technology	Understanding the operating capability and demonstrating and explaining the use of Indigenous technologies to customers.

Packaging Rules

6 units must be completed:

- 2 core units
- 4 elective units, consisting of:
 - 4 units from the list below, elsewhere in SIT12 Training Package, or any other current Training Package or accredited course.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

Core units

SITTGDE101 Interpret aspects of local Australian Indigenous culture

SITXWHS101 Participate in safe work practices

Elective units

Accommodation Services

SITHACS101 Clean premises and equipment

Administration

TLIE1005A Carry out basic workplace calculations

Client and Customer Service

SITXCCS101 Provide information and assistance

Communication and Teamwork

BSBCMM201A Communicate in the workplace

BSBWOR203B Work effectively with others

SITXCOM101 Source and present information

Computer Operations and ICT Management

BSBITU102A Develop keyboard skills

ICAICT104A Use digital devices

Environmental Sustainability

BSBSUS201A Participate in environmentally sustainable work practices

Food Safety

SITXFSA101 Use hygienic practices for food safety

Sales

SIRXSLS201 Sell products and services

Examples of elective units relevant to specific job outcomes and contexts at this level are as follows:

Assistant in an Indigenous cultural centre

BSBCMM201A Communicate in the workplace

ICAICT104A Use digital devices

SIRXSLS201 Sell products and services

SITXCCS101 Provide information and assistance