



Australian Government

SITTVAF007 Operate a ride location

Release: 1

SITTVAF007 Operate a ride location

Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to conduct the day-to-day operation of a ride location. It requires a sound knowledge of operational, safety and emergency procedures, combined with some problem-solving skills to address typical operational problems associated with rides.

The unit applies to the attractions and theme parks sectors, and to individuals, usually called 'ride attendants', who are responsible for the safe and efficient operation of rides. They apply some discretion and judgment to work activities and work under general supervision. Rides are sometimes operated as part of a travelling show or temporary attraction.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Venue and Facility Operations

Unit Sector

Tourism

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes

1. Prepare and inspect ride location.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1. Inspect ride location according to approved checklist.
- 1.2. Check general equipment and supplies to ensure readiness for operation, and reorder supplies according to organisational procedures.
- 1.3. Check safety equipment to ensure readiness for operation.

- 1.4. Check cleanliness and standard of presentation of ride location and take remedial action where appropriate.
2. Inspect rides.
 - 2.1. Inspect rides according to approved checklist.
 - 2.2. Note all items according to organisational procedures.
 - 2.3. Report discrepancies and irregularities to appropriate supervisor immediately.
3. Prepare to operate ride.
 - 3.1. Check loading procedures prior to start of ride according to organisational procedures.
 - 3.2. Maintain appropriate communication with ride loader to ensure ride commences safely.
4. Operate and monitor ride.
 - 4.1. Operate ride or device according to organisational procedures.
 - 4.2. Continuously monitor operator controls during ride operation.
 - 4.3. Monitor overall ride, ride area and rider behaviour and reactions.
 - 4.4. Take action in response to observations made during ride according to organisational procedures.
 - 4.5. Action emergency procedures where necessary according to organisation and specific ride procedures.
 - 4.6. Identify quality control issues or problems during ride and advise appropriate supervisor for action.
5. Close down ride.
 - 5.1. Commence close-down procedures when customers have left ride location.
 - 5.2. Close down ride following organisational procedures for specific ride.
 - 5.3. Identify defects or deficiencies and promptly report to appropriate supervisor for action.
6. Close and secure ride.
 - 6.1. Check all areas of ride meet organisational standards.
 - 6.2. Clean and prepare location and equipment for next operation.
 - 6.3. Secure ride location according to organisational procedures.
7. Prepare ride reports.
 - 7.1. Identify issues and events that require reporting.
 - 7.2. Make accurate and complete notes according to organisational procedures.
 - 7.3. Complete and distribute ride reporting information within required timeframe.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

SKILLS	DESCRIPTION
Reading skills to:	• interpret simple procedural documents.
Oral communication skills to:	• interact in a friendly and courteous way with customers • provide clear ride information to customers.
Numeracy skills to:	• interpret instructions involving numbers • calculate required supplies.
Problem-solving skills to:	• identify and respond to ride operation problems in the context of established procedures.
Planning and organising skills to:	• complete housekeeping tasks in the ride location.
Technology skills to:	• operate ride equipment.

Unit Mapping Information

Supersedes and is equivalent to SITTVAF002 Operate a ride location.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694>

Assessment Requirements for SITTVAF007 Operate a ride location

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- follow ride operation procedures on at least ten occasions within commercial time constraints and deadlines determined by the customer or organisation
- conduct pre-operational checks on safety equipment associated with ride on each above ride operation
- follow safety and emergency procedures during each of the above ride operations
- complete accurate and legible reports on issues or events that occur during each above ride operation.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- features of ride locations:
 - bridges
 - fences or barriers
 - gates
 - netting
 - perimeter
 - queue house
 - ramps
 - walkways
 - general equipment:
 - booth area
 - cleaning equipment
 - microphone
 - seats
 - signage
- types of rides:
 - computerised rides
 - manual rides

- mechanical rides
- water-based rides
- approved checklist inclusions:
 - couplings and chains
 - fibreglass and metal
 - mechanical components
 - mounts
 - overall structure
 - restraints, seating and harnesses
- factors impacting loading procedures:
 - height of riders
 - number of riders
 - physical capacity of riders
 - placement of riders on the ride, and balance of weight
- health and safety procedures for specific rides
- ride safety equipment:
 - communication devices
 - emergency apparatus
 - life preservers
 - monitors
 - safety ropes
 - signage
- emergency procedures for specific rides:
 - calling for emergency assistance
 - closing down ride
- technical and equipment procedures for specific rides
- quality control issues and problems:
 - equipment malfunction
 - climatic impacts
 - inappropriate customer behaviour
 - rider discomfort
- types of documentation and reports to be completed in ride operations:
 - completed checklists
 - incident reports
 - safety reports
- organisation-specific protocols for distributing ride reports.

Assessment Conditions

Skills must be demonstrated in an operational ride location. This can be:

- an industry workplace; or
- a simulated industry environment set up for the purposes of assessment.

Assessment must ensure access to:

- operational rides and associated safety equipment
- organisational policies and procedures:
 - ride loading documentation or procedures
 - safety procedures
 - emergency procedures
 - incident reporting templates
- customers with whom the individual can interact. These can be:
 - customers in an industry workplace who are assisted by the individual during the assessment process; or
 - individuals who participate in role plays or simulated activities, set up for the purpose of assessment, in a simulated industry environment operated within a training organisation.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors and have worked in industry for at least three years where they have applied the skills and knowledge of this unit of competency.

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