



Australian Government

SITTVAF006 Load and unload a ride

Release: 1

SITTVAF006 Load and unload a ride

Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to load and unload passengers safely onto and from a ride, and to observe the operation of the ride.

The unit applies to the attractions and theme parks sector, and to those often called 'ride loaders', who undertake the specific function of loading and unloading a ride and work under supervision. Rides are sometimes operated as part of a travelling show or temporary attraction.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Venue and Facility Operations

Unit Sector

Tourism

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes

1. Load the ride.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1. Perform loading procedures according to safety and organisational requirements.
- 1.2. Load ride to the maximum number of persons approved to ride.
- 1.3. Check that all riders are secured according to ride requirements.
- 1.4. Ensure riders secure articles that may come loose while

- riding.
- 1.5. Check that load requirements have been met prior to the start of the ride.
 2. Observe the ride.
 - 2.1. Continuously observe ride according to safety procedures.
 - 2.2. Identify quality control issues or problems during ride and advise appropriate supervisor immediately.
 - 2.3. Follow emergency procedures as required.
 3. Unload the ride.
 - 3.1. Ensure ride is fully completed before unloading.
 - 3.2. Follow unloading procedures according to safety and organisational requirements.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

SKILLS	DESCRIPTION
Reading skills to:	• interpret basic procedural documentation.
Oral communication skills to:	• interact with customers during ride loading and unloading in a professional and courteous manner.
Numeracy skills to:	• count and compare numbers of riders against capacity • estimate individual riders' weight in order to balance ride weight distribution.

Unit Mapping Information

Supersedes and is equivalent to SITTVAF001 Load and unload a ride.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694>

Assessment Requirements for SITTVAF006 Load and unload a ride

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- follow ride loading and unloading procedures for rides on at least ten occasions
- follow safety and emergency procedures during each of the above ride operations
- complete above activities within commercial time constraints and deadlines determined by the customer or organisation.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- types of rides:
 - computerised rides
 - manual rides
 - mechanical rides
 - water-based rides
- factors impacting loading procedures:
 - height of riders
 - number of riders
 - physical capacity of riders
 - placement of riders on the ride, and balance of weight
- health and safety procedures for loading and unloading rides
- emergency procedures for specific rides:
 - calling for emergency assistance
 - closing down ride
- specific ride instructions, and loading and unloading procedures
- quality control issues and problems:
 - equipment malfunction
 - climatic impacts
 - inappropriate customer behaviour
 - rider discomfort.

Assessment Conditions

Skills must be demonstrated in an operational ride location. This can be:

- an industry workplace; or
- a simulated industry environment set up for the purposes of assessment.

Assessment must ensure access to:

- operational rides and associated safety equipment
- organisational policies and procedures:
 - ride loading documentation or procedures
 - safety procedures
 - emergency procedures
- customers with whom the individual can interact. These can be:
 - customers in an industry workplace who are assisted by the individual during the assessment process; or
 - individuals who participate in role plays or simulated activities, set up for the purpose of assessment, in a simulated industry environment operated within a training organisation.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors and have worked in industry for at least three years where they have applied the skills and knowledge of this unit of competency.

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