



Australian Government

SITSS00074 Australian and International Travel Products

Release 1

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Modification History

Not applicable.

Description

A set of skills to equip individuals to access and interpret product information, prepare quotations, book supplier products and services and process travel-related documentation.

Pathways Information

Achievement of these units provides credit towards qualifications in the SIT Tourism, Travel and Hospitality Training Package.

Licensing/Regulatory Information

No occupational licensing, certification or specific legislative requirements apply to this skill set at the time of publication.

Skill Set Requirements

Unit code	Unit title
SITTTVL001	Access and interpret product information
SITTTVL005	Prepare customer quotations
SITTTVL006	Book tourism products and process documentation

Target Group

This skill set is for frontline sales and/or operations staff within travel agencies and tour wholesalers, who provide information and quotations, book services and process documentation for customers.

Suggested words for Statement of Attainment

These units of competency from the SIT Tourism, Travel and Hospitality Training Package provide a set of skills to prepare quotations and process reservations and documentation for Australian and international travel products and services.