



Australian Government

SITSS00061 Visitor Information Services

Release 1

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Modification History

Not applicable.

Description

A set of skills to equip individuals to service the information needs of visitors to the local area.

Pathways Information

Achievement of these units provides credit towards qualifications in tourism, travel, hospitality, events, holiday parks and resorts in the SIT Tourism, Travel and Hospitality Training Package.

Licensing/Regulatory Information

No occupational licensing, certification or specific legislative requirements apply to this skill set at the time of publication.

Skill Set Requirements

Unit code	Unit title
SITTIND001	Source and use information on the tourism and travel industry
SITTTSL001	Operate online information systems
SITTTSL002	Access and interpret product information
SITTTSL004	Provide advice on Australian destinations
SITXCCS002	Provide visitor information
SITXCCS006	Provide service to customers

Target Group

This skill set is for individuals working in visitor information centres who provide information on the local area.

Suggested words for Statement of Attainment

These units of competency from the SIT Tourism, Travel and Hospitality Training Package provide a set of skills to provide visitor information on the local area.