



Australian Government

SITHGAM013 Conduct Sic Bo games

Release: 1

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Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to operate the Sic Bo electronic dice tumbling device, accept wagers and pay out winnings with a focus on the specific rules of the game.

Those developing training to support this unit must consult the relevant state or territory gaming regulatory authority to determine accreditation arrangements for training organisations, courses and trainers and assessors.

The unit applies to dealers who work in licensed casinos. Dealers work with some supervision and guidance from others within predefined procedures and rules. The unit could also apply to casino personnel who supervise the operation of table games, such as the pit boss and pit manager.

In many states and territories, legislation stipulates that all gaming workers must receive training in the responsible conduct of gambling. This is covered in SITHGAM001 Provide responsible gambling services.

Under some state or territory legislation, personnel who conduct table games within a licensed casino must also hold an individual or occupational gaming licence and achieve competence in units that cover the conduct of the particular table games they operate. This is one of a suite of units that may have to be achieved to comply with their occupational licence.

Pre-requisite Unit

SITHGAM001 Provide responsible gambling services

Competency Field

Gaming

Unit Sector

Hospitality

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

1. Open table.
 - 1.1. Check approved equipment is on the table and in working order and positioned according to organisational rules and procedures.
 - 1.2. Check drop box is attached to table.
 - 1.3. Open and balance chip float according to approved documentation and organisational procedures.
 - 1.4. Identify and report variances in chip float.
2. Handle chips efficiently and effectively.
 - 2.1. Handle chips according to chip work procedures.
 - 2.2. Use correct chip and stack values when accepting wagers and paying winnings.
 - 2.3. Maintain chip float in an orderly manner during game operation.
3. Operate Sic Bo games.
 - 3.1. Make Sic Bo announcements and hand signals.
 - 3.2. Use the dice according to game rules, organisational procedures and variations.
 - 3.3. Operate Sic Bo equipment according to design functions and manufacturer instructions.
 - 3.4. Conduct game at appropriate pace according to organisational standards.
4. Accept wagers and pay winnings.
 - 4.1. Accept or refuse permitted wagers according to organisational procedures and variations.
 - 4.2. Determine winning and losing wagers.
 - 4.3. Remove losing wagers according to organisational procedures.
 - 4.4. Pay and witness winnings according to organisational procedures.
 - 4.5. Conduct financial transactions according to organisational procedures.
5. Deal with gaming irregularities.
 - 5.1. Identify and respond to irregularities or non-compliance according to organisational procedures and approved game rules.
 - 5.2. Recognise emergency and potential emergency situations promptly, and take required actions within scope of individual responsibility and according to security procedures.
6. Monitor and respond to suspicious play or behaviour during gaming activities.
 - 6.1. Monitor gaming activities and watch for indicators of suspicious play or behaviour.
 - 6.2. Follow organisational procedures and approved rules for handling instances of suspicious activity.
 - 6.3. Maintain integrity of the game according to approved rules of the game.
7. Work at the table safely.
 - 7.1. Maintain correct posture and stance at the gaming table

during game operation.

7.2. Use correct stretches and exercises at appropriate times according to organisational work health and safety requirements.

7.3. Identify indicators where customer verbal or non-verbal behaviour may adversely affect own mental or physical wellbeing and apply organisational procedures in response.

8. Close games.

8.1. Notify table closure according to approved organisational rules and procedures.

8.2. Reconcile chip float and document the count according to organisational procedures.

8.3. Account for and secure table gaming equipment according to approved procedures.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

SKILLS	DESCRIPTION
Reading skills to:	• read and interpret documents associated with financial transactions • read game signage.
Writing skills to:	• complete documents associated with: • financial transactions • equipment and logs.
Oral communication skills to:	• make clear gaming announcements.
Numeracy skills to:	• calculate sometimes complex wagers • count, reconcile and document the chip float • process winnings and other financial transactions.
Learning skills to:	• integrate knowledge of Sic Bo rules, permitted variations, and organisation-specific procedures across multiple games.
Problem-solving skills to:	• identify and respond to gaming irregularities and suspicious play or behaviour.
Teamwork skills to:	• communicate with dealers and management.
Self-management skills to:	• use correct techniques according to organisational work health and safety requirements.

Technology skills to:

- use automated table operations management (ATOM) control unit to record result.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694>

Assessment Requirements for SITHGAM013 Conduct Sic Bo games

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- operate Sic Bo dice tumbler for at least 20 rounds over a minimum of two service periods, with at least one service period being conducted under normal supervisory levels and demonstrate the following according to organisational procedures and approved rules within typical workplace time constraints:
 - open and close Sic Bo tables
 - accept and process different wagers
 - pay out winnings
- demonstrate application of Sic Bo rules, permitted variations, and organisation-specific procedures during above games.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- composition of appropriate Sic Bo chip float:
 - cash and value chips or plaques
 - marker buttons identifying higher limit
 - non-value chips
 - promotional tokens
- Sic Bo terminology, equipment and techniques
- chip work procedures:
 - clean hands
 - creating dirty stacks
 - drop cutting
 - heeling
 - plucking
 - sizing
 - sorting
 - spreading
 - stacking

- permitted variations to Sic Bo rules as approved by the state or territory regulatory authority:
 - name of the game
 - rules and procedures
 - wagers
- procedures for operating the game:
 - accurately
 - at appropriate pace, considering:
 - customer density
 - decisions per hour
 - rounds per hour
 - specificity to area
- organisational procedures and standard approved rules for Sic Bo:
 - accepting wagers
 - refusing wagers
 - paying winnings
 - conducting financial transactions:
 - cash changes
 - cash and colour changes
 - chip purchase vouchers
 - colour changes
 - credits
 - fills
 - promotional tokens
- security procedures to follow in the event of an emergency or potential emergency
- techniques for maintaining correct posture, stance and physical and mental wellbeing while conducting Sic Bo games.

Assessment Conditions

Skills must be demonstrated in a fully equipped gaming environment, with relevant game equipment, cash and chips. This can be:

- an industry workplace
- a simulated industry environment, such as a casino training room.

Assessment must ensure access to:

- financial transaction documentation or systems
- current organisational procedures, approved rules and permitted variations
- equipment required for conducting Sic Bo games:
 - change block

- plunger
- float cover
- drop box
- table licence number
- table number
- layout
- electronic dice tumbling device and cover
- electronic key pad and associated equipment
- signage:
 - advice to players
 - notification of table closure
- groups of Sic Bo players with whom the individual can interact during games; these can be:
 - players in an industry workplace who are assisted by the individual during the assessment process; or
 - individuals who participate in role plays or simulated activities, set up for the purpose of assessment, in a simulated industry environment operated within a training organisation.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors; and:

- have worked in industry for at least three years where they have applied the skills and knowledge of this unit of competency.

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