



Australian Government

SIT30322 Certificate III in Guiding

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Modification History

Release	Comments
2	All superseded imported units have been replaced with the most current unit.
1	This qualification was first released in SIT Tourism, Travel and Hospitality Training Package Release 2.0.

Qualification Description

This qualification reflects the role of individuals who use a range of well-developed guiding skills combined with a substantial depth of subject matter knowledge to deliver tours. They work with some independence and under limited supervision using discretion and judgement to resolve problems.

This qualification provides a pathway to work as a guide in many tourism industry sectors. Guides at this level usually work in particular areas or sites, including attractions, cultural and heritage sites, tourist precincts, marine and national parks, wineries, or on-board day or extended cruise vessels.

The skills in this qualification must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.

Licensing/Regulatory Information

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

Entry Requirements

This qualification has no entry requirements.

Packaging Rules

13 units must be completed:

- **9 core units**
- **4 elective units**, consisting of:
 - 2 units from the list below
 - 2 units from the list below, elsewhere in the SIT Training Package, or any other current Training Package or accredited course.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

Note: Units marked with * have one or more prerequisites. Refer to individual units for details.

Core units	
HLTAID011	Provide First Aid
SITTGDE014	Work as a guide
SITTGDE016	Lead tour groups
SITTGDE017	Prepare and present tour commentaries or activities
SITTGDE018	Develop and maintain the general and regional knowledge required by guides
SITXCCS014	Provide service to customers
SITXCOM007	Show social and cultural sensitivity
SITXWHS005	Participate in safe work practices
SITXWHS006	Identify hazards, assess and control safety risks
Elective units	
<i>Communication and teamwork</i>	
SITXCOM009	Address protocol requirements
<i>Environmental sustainability</i>	
BSBSUS211	Participate in sustainable work practices
<i>Finance</i>	
SITXFIN007	Process financial transactions

<i>Food and beverage</i>	
SITHFAB021	Provide responsible service of alcohol
SITHFAB032*	Provide advice on Australian wines
SITXFSA005	Use hygienic practices for food safety
<i>Guiding</i>	
SITTGDE013	Interpret aspects of local Australian Indigenous culture
SITTGDE015	Provide arrival and departure assistance
SITTGDE019	Research and share information on Australian Indigenous cultures
SITTGDE020	Prepare specialised interpretive content on flora, fauna and landscape
SITTGDE021	Prepare specialised interpretive content on marine environments
SITTGDE022	Prepare specialised interpretive content on cultural and heritage environments
<i>Human resource management</i>	
SITXHRM007	Coach others in job skills
<i>Languages other than English</i>	
SITXLAN008	Conduct oral communication in a language other than English
SITXLAN009	Read and write information in a language other than English
<i>Merchandising and sales</i>	
SIRXPDK001	Advise on products and services
SIRXSLS001	Sell to the retail customer
<i>Touring operations</i>	
AHCWRK323	Operate in isolated and remote situations

TLIC0023	Operate four wheel drive vehicle
TLILIC2014	Licence to drive a light rigid vehicle
TLILIC2015	Licence to drive a medium rigid vehicle
TLILIC2016	Licence to drive a heavy rigid vehicle
<i>Tourism sales and operations</i>	
SITTTVL001	Access and interpret product information
SITTTVL003	Provide advice on Australian destinations
<i>Working in industry</i>	
SITTIND003	Source and use information on the tourism and travel industry

Pre-requisite Requirements

Unit of competency	Prerequisite requirement
SITHFAB032 Provide advice on Australian wines	SITHFAB021 Provide responsible service of alcohol

Qualification Mapping Information

Current Code and Title	Previous Code and Title	Comments	Equivalence
SIT30322 Certificate III in Guiding	SIT30316 Certificate III in Guiding	Elective list updated.	Equivalent

Links

Companion volumes, including implementation guides, are found in TGA - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694>