SIT30322 Certificate III in Guiding

Release 1

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Modification History

Not applicable.

Qualification Description

This qualification reflects the role of individuals who use a range of well-developed guiding skills combined with a substantial depth of subject matter knowledge to deliver tours. They work with some independence and under limited supervision using discretion and judgement to resolve problems.

This qualification provides a pathway to work as a guide in many tourism industry sectors. Guides at this level usually work in particular areas or sites, including attractions, cultural and heritage sites, tourist precincts, marine and national parks, wineries, or on-board day or extended cruise vessels.

The skills in this qualification must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

13 units must be completed:

- 9 core units
- 4 elective units, consisting of:
  - 2 units from the list below
  - 2 units from the list below, elsewhere in the SIT Training Package, or any other current Training Package or accredited course.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

Note: Units marked with * have one or more prerequisites. Refer to individual units for details.

Core units

HLTAID011   Provide First Aid

SITTGDE014   Work as a guide

SITTGDE016	Lead tour groups
SITTGDE017	Prepare and present tour commentaries or activities
SITTGDE018	Develop and maintain the general and regional knowledge required by guides
SITXCCS014	Provide service to customers
SITXCOM007	Show social and cultural sensitivity
SITXWHS005	Participate in safe work practices
SITXWHS006	Identify hazards, assess and control safety risks

Elective units

Communication and Teamwork

| SITXCOM009 | Address protocol requirements |

Environmental Sustainability

| BSBSUS211 | Participate in sustainable work practices |

Finance

| SITXFIN007 | Process financial transactions |

Food and Beverage

SITHFAB021	Provide responsible service of alcohol
SITHFAB032*	Provide advice on Australian wines
SITXFSA005	Use hygienic practices for food safety

Guiding

SITTGDE013	Interpret aspects of local Australian Indigenous culture
SITTGDE015	Provide arrival and departure assistance
SITTGDE019	Research and share information on Australian Indigenous cultures
SITTGDE020	Prepare specialised interpretive content on flora, fauna and landscape
SITTGDE021	Prepare specialised interpretive content on marine

environments

| SITTGDE022 | Prepare specialised interpretive content on cultural and heritage environments |

Human Resource Management

| SITXHRM007 | Coach others in job skills |

Languages other than English

| SITXLAN008 | Conduct oral communication in a language other than English |
| SITXLAN009 | Read and write information in a language other than English |

Merchandising and Sales

| SIRXPDK001 | Advise on products and services |
| SIRXSLS001 | Sell to the retail customer |

Touring Operations

AHCWRK312	Operate in isolated and remote situations
TLIC0023	Operate four wheel drive vehicle
TLILIC2014	Licence to drive a light rigid vehicle
TLILIC2015	Licence to drive a medium rigid vehicle
TLILIC2016	Licence to drive a heavy rigid vehicle

Tourism Sales and Operations

| SITTTVL001 | Access and interpret product information |
| SITTTVL003 | Provide advice on Australian destinations |

Working in Industry

| SITTIND003 | Source and use information on the tourism and travel industry |

Qualification Mapping Information

Supersedes and is equivalent to SIT30316 Certificate III in Guiding.

Links

Companion Volume implementation guides are found in VETNet -
https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694