



**Australian Government**

# **SIT30316 Certificate III in Guiding**

**Release 3**

## SIT30316 Certificate III in Guiding

### Modification History

| Release   | Comments   |
|-----------|--|
| Release 3 | Release 3 Supersedes and is equivalent to SIT30316 Certificate III in Guiding release 2. Minor change to update First Aid units of competency. |
| Release 2 | Updated superseded SIR units   |

### Qualification Description

This qualification reflects the role of individuals who use a range of well-developed guiding skills combined with a substantial depth of subject matter knowledge to deliver tours. They work with some independence and under limited supervision using discretion and judgement to resolve problems.

This qualification provides a pathway to work as a guide in many tourism industry sectors. Guides at this level usually work in particular areas or sites, including attractions, cultural and heritage sites, tourist precincts, marine and national parks, wineries, or on board day or extended cruise vessels.

Possible job titles include:

- cultural guide
- heritage guide
- historical guide
- interpretive guide
- museum guide
- nature-based site guide
- site guide
- tour guide
- walking guide
- winery guide.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

### Entry Requirements

There are no entry requirements for this qualification.

## Packaging Rules

13 units must be completed:

- 9 core units
- 4 elective units, consisting of:
  - 2 units from the list below
  - 2 units from the list below, elsewhere in the SIT Training Package, or any other current Training Package or accredited course.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

### Core units

|            |  |
|------------|--|
| HLTAID011  | Provide first aid  |
| SITTGDE002 | Work as a guide  |
| SITTGDE004 | Lead tour groups   |
| SITTGDE005 | Prepare and present tour commentaries or activities                        |
| SITTGDE006 | Develop and maintain the general and regional knowledge required by guides |
| SITXCCS006 | Provide service to customers   |
| SITXCOM002 | Show social and cultural sensitivity                                       |
| SITXWHS001 | Participate in safe work practices   |
| SITXWHS002 | Identify hazards, assess and control safety risks                          |

### Elective units

#### Communication and Teamwork

|            |                               |
|------------|-------------------------------|
| SITXCOM004 | Address protocol requirements |
|------------|-------------------------------|

#### Environmental Sustainability

|           |   |
|-----------|---|
| BSBSUS201 | Participate in environmentally sustainable work practices |
|-----------|---|

#### Finance

|            |                                |
|------------|--------------------------------|
| SITXFIN001 | Process financial transactions |
|------------|--------------------------------|

**Food and Beverage**

|            |   |
|------------|---|
| SITHFAB002 | Provide responsible service of alcohol            |
| SITHFAB009 | Conduct a product tasting for alcoholic beverages |
| SITHFAB012 | Provide advice on Australian wines                |
| SITHFAB014 | Provide table service of food and beverage        |
| SITXFSA001 | Use hygienic practices for food safety            |

**Guiding**

|            |  |
|------------|--|
| SITTGDE001 | Interpret aspects of local Australian Indigenous culture                       |
| SITTGDE003 | Provide arrival and departure assistance                                       |
| SITTGDE007 | Research and share information on Australian Indigenous cultures               |
| SITTGDE008 | Prepare specialised interpretive content on flora, fauna and landscape         |
| SITTGDE009 | Prepare specialised interpretive content on marine environments                |
| SITTGDE010 | Prepare specialised interpretive content on cultural and heritage environments |

**Human Resource Management**

|            |                            |
|------------|----------------------------|
| SITXHRM001 | Coach others in job skills |
|------------|----------------------------|

**Languages other than English**

|            |   |
|------------|---|
| SITXLAN002 | Conduct routine oral communication in a language other than English |
| SITXLAN003 | Conduct oral communication in a language other than English         |
| SITXLAN004 | Conduct complex oral communication in a language other than English |
| SITXLAN005 | Read and write information in a language other than English         |
| SITXLAN006 | Read and write documents in a language other than                   |

## English

### **Merchandising and Sales**

|            |                                 |
|------------|---------------------------------|
| SIRXMER201 | Merchandise products            |
| SIRXSLS001 | Sell to the retail customer     |
| SIRXPDK001 | Advise on products and services |

### **Tourism Sales and Operations**

|            |   |
|------------|---|
| SITTTSL002 | Access and interpret product information  |
| SITTTSL004 | Provide advice on Australian destinations |

### **Working in Industry**

|            |   |
|------------|---|
| SITTIND001 | Source and use information on the tourism and travel industry |
|------------|---|

## **Qualification Mapping Information**

SIT30513 Certificate III in Guiding

## **Links**

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694>