



Australian Government

SIRSS00001 Coaching and Mentoring

Release: 1

SIRSS00001 Coaching and Mentoring

Modification History

The version details of this skill set are in the table below. The latest information is at the top.

Release	Comments
First Release	New skill set

Description

Not applicable.

Pathways Information

These units provide a credit towards the SIR40212 Certificate IV in Retail Management.

Licensing/Regulatory Information

Readers should ensure that they have also read the part of the Training Package that outlines licensing and regulatory requirements.

Skill Set Requirements

Units	Unit Code	Unit Title
	BSBLED401A	Develop teams and individuals
	SIRXQUA002A	Lead a team to foster innovation
	TAEDEL301A	Provide work skill instruction
	TAEDEL402A	Plan, organise and facilitate learning in the workplace
	TAEDEL404A	Mentor in the workplace

Target Group

This skill set provides the skills and knowledge required by a line manager in the retail services setting.

Suggested words for Statement of Attainment

These competencies from the SIR07 V3 Retail Services Training Package meet skills required to undertake the role of coach or mentor in a customer service environment.