



Australian Government

SIRXRSK001 Identify and respond to security risks

Release: 1

SIRXRSK001 Identify and respond to security risks

Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to identify security risks related to customers, team members, merchandise and money, and take appropriate action, within scope of job role, to eliminate or minimise those risks.

It applies to individuals at all levels working in frontline roles in a diverse range of industry sectors and business contexts.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Risk Management and Security

Unit Sector

Cross-Sector

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Identify potential security risks.	1.1. Identify potential risks to merchandise, cash and non-cash, and take swift action to prevent escalation of security risk in line with organisational procedures. 1.2. Identify potential risks to safety of customers, self or team members, and take swift action to prevent escalation of security risk in line with organisational procedures. 1.3. Remain vigilant and alert to potential security risks, and follow organisational policies and procedures to minimise security risks. 1.4. Maintain security of merchandise, cash and non-cash according to organisational procedures.

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| 2. Respond to security breaches. | 2.1. Identify security breaches and respond in line with organisational policies and procedures. |
| | 2.2. Recognise security breaches outside of scope responsibility and promptly refer to relevant personnel. |
| | 2.3. Prioritise personal safety when responding to security breaches. |
| 3. Report on security issues. | 3.1. Report suspicious behaviour to relevant personnel. |
| | 3.2. Report faulty security equipment to relevant personnel. |
| | 3.3. Report on security breaches and ongoing security risks in line with organisational policies and procedures. |

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

SKILLS

DESCRIPTION

Writing skills to:

- complete basic written reports regarding security breaches.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ca051b1b-5101-4ec2-ac1c-49699303188d>

Assessment Requirements for SIRXRSK001 Identify and respond to security risks

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- follow organisational policies and procedures to demonstrate the appropriate response, within scope of job role, to four of the following security issues:
 - faulty security equipment
 - suspicious customer behaviour
 - suspicious team member behaviour
 - breaches of cash handling security procedures
 - breaches of merchandise movement security procedures
 - theft of cash
 - theft of merchandise
 - armed robbery
 - individual posing threat to personal safety
- identify potential security risks within the workplace and determine appropriate measures to eliminate the risk.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- organisational policies and procedures for:
 - use of security equipment
 - suspicious customer behaviour
 - suspicious team member behaviour
 - armed robbery
 - cash and non-cash security
 - merchandise security
 - theft
 - responding to security breaches
 - reporting security risks and breaches
 - surveillance of merchandise
 - personal security

- common security risks within the retail workplace and techniques to:
 - identify risk
 - minimise risk
- impacts of security breaches on individuals and organisation:
 - emotional distress
 - financial loss
 - commercial loss.

Assessment Conditions

Skills must be demonstrated in a services industry environment. This can be:

- an industry workplace
- a simulated industry environment.

Assessment must ensure access to:

- organisational policies and procedures relevant to security as listed in the Knowledge Evidence
- customers and team members; these can be:
 - individuals in an industry workplace, or
 - individuals who participate in role plays or simulated activities, set up for the purpose of assessment, in a simulated industry environment
- assessment activities that allow the individual to work with commercial speed and timing.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

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