



Australian Government

Assessment Requirements for SIRXDLV001 Deliver food products

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- follow organisational policies and procedures to deliver food products to four different customers
- store, transport and package products for delivery as per organisational requirements during the above deliveries
- complete food delivery reporting and documentation for the above listed deliveries.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- role boundaries and responsibilities of team members when delivering food items
- techniques for:
 - planning delivery routes
 - effectively communicating with customer from a diverse range of backgrounds
- key aspects of food safety legislation as relevant to the delivery of food products
- navigation aids for route planning and their features
- risk management strategies for the management of risks associated with delivery
- organisational policies and procedures as relevant to delivery of food products:
 - food safety
 - cash handling
 - customer service standards
 - delivery
 - Work Health and Safety (WHS)
 - personal, product and cash security
 - responding to theft, loss or accident

Assessment Conditions

Skills must be demonstrated in a retail work environment. This can be:

- an industry workplace

- a simulated industry environment.

Assessment must ensure use of:

- relevant documentation:
 - organisational policies and procedures as relevant to delivery of food products:
 - food safety
 - cash handling
 - customer service standards
 - delivery
 - work health and safety (WHS)
 - personal, product and cash security
 - responding to theft, loss or accident
 - customer orders
 - delivery documents
 - reporting documents
 - current plain English regulatory documents distributed by government regulators outlining key aspects of food safety legislation as relevant to the delivery of food products
- a registered delivery vehicle
- food products for delivery
- food storage and packaging equipment
- customers; these can be:
 - individuals in an industry workplace, or
 - individuals who participate in role plays or simulated activities, set up for the purpose of assessment, in a simulated industry environment.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ca051b1b-5101-4ec2-ac1c-49699303188d>