



Australian Government

SIRSS00035 Retail Leadership Transition Skill Set

Release: 1

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Modification History

Release 1. SIRSS00035 Retail Leadership Transition Skill Set supersedes and is not equivalent to SIRSS00028 Retail Leadership Transition Skill Set.

Description

A set of skills for individuals to undertake supervisory responsibilities in a retail business in relation to staffing, work health and safety and stock and cost control.

Pathways Information

Achievement of the Units of Competency in this Skill Set may provide credit towards a range of qualifications in the SIR Retail Services Training Package.

Unit marked with an asterisk * has a prerequisite SIRXCEG008 Manage disrespectful, aggressive or abusive customers.

Licensing/Regulatory Information

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Skill Set Requirements

Unit marked with an asterisk * has a prerequisite SIRXCEG008 Manage disrespectful, aggressive or abusive customers.

Unit code	Unit title
SIRRINV002	Control stock
SIRRRTF002	Monitor retail store financials
SIRXCEG008	Manage disrespectful, aggressive or abusive customers
SIRXCEG009*	Manage workplace responses to disrespectful, aggressive or abusive customer behaviour
SIRXMGT001	Supervise and support frontline team members
SITXHRM002	Roster staff

Target Group

This Skill Set is for individuals who are working in supervisory roles in the retail industry.

Suggested words for Statement of Attainment

These Units of Competency provide a set of skills for undertaking supervisory responsibilities in a retail business.