



Australian Government

SIRSS00034 Supervise and Manage WHS in Retail Skill Set

Release: 1

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Modification History

Release 1. SIRSS00034 Supervise and Manage Work Health and Safety in Retail Skill Set.
New skill set.

Description

A set of skills for individuals to supervise and manage work health and safety procedures in a retail business including stock control and store security and to ensure the safety and wellbeing of others, including colleagues and customers.

Pathways Information

Achievement of the Units of Competency in this Skill Set may provide credit towards a range of qualifications in the SIR Retail Services Training Package.

Unit marked with an asterisk* has a prerequisite SIRXCEG008 Manage disrespectful, aggressive or abusive customers.

Licensing/Regulatory Information

No occupational licensing, certification or specific legislative requirements apply to this Skill Set at the time of publication.

Skill Set Requirements

Unit marked with an asterisk* has a prerequisite SIRXCEG008 Manage disrespectful, aggressive or abusive customers.

Unit code	Unit title
SIRRINV002	Control stock
SIRXCEG008	Manage disrespectful, aggressive or abusive customers
SIRXCEG009*	Manage workplace responses to disrespectful, aggressive or abusive customer behaviour
SIRXHWB002	Promote workplace health and wellbeing
SIRXRSK002	Maintain store security
SIRXWHS003	Maintain workplace safety

Target Group

This Skill Set is for individuals who are working in supervisory or management roles in the retail industry.

Suggested words for Statement of Attainment

These Units of Competency provide a set of skills for supervising and managing work health and safety procedures in a retail business.