



Australian Government

SIRSS00033 Facilitate and supervise WHS in Retail Skill Set

Release: 1

SIRSS00033 Facilitate and supervise WHS in Retail Skill Set

Modification History

Release 1. SIRSS00033 Facilitate and Supervise Work Health and Safety in Retail Skill Set.
New skill set.

Description

A set of skills for individuals to supervise work health and safety procedures in a retail business to ensure the safety of others, including colleagues and customers.

Pathways Information

Achievement of the Units of Competency in this Skill Set may provide credit towards a range of qualifications in the SIR Retail Services Training Package.

Unit marked with an asterisk* has a prerequisite SIRXCEG008 Manage disrespectful, aggressive or abusive customers.

Licensing/Regulatory Information

Not applicable.

Skill Set Requirements

Unit marked with an asterisk* has a prerequisite SIRXCEG008 Manage disrespectful, aggressive or abusive customers.

Unit code	Unit title
SIRRFSA001	Handle food safely in a retail environment
SIRRINV001	Receive and handle retail stock
SIRXCEG008	Manage disrespectful, aggressive or abusive customers
SIRXCEG009 *	Manage workplace responses to disrespectful, aggressive or abusive customer behaviour
SIRXIND002	Organise and maintain the store environment
SIRXRSK001	Identify and respond to security risks
SIRXWHS002	Contribute to workplace health and safety

Target Group

This Skill Set is for individuals who are working in supervisory roles in the retail industry.

Suggested words for Statement of Attainment

These Units of Competency provide a set of skills for supervising work health and safety procedures in a retail business.