



Australian Government

SIRSS00028 Retail Leadership Transition

Release 1

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Modification History

Not applicable.

Description

A set of skills for individuals to undertake supervisory responsibilities in a retail business in relation to staffing, work health and safety and stock and cost control.

Pathways Information

Achievement of the Units of Competency in this Skill Set may provide credit towards a range of qualifications in the SIR Retail Services Training Package.

Licensing/Regulatory Information

No occupational licensing, certification or specific legislative requirements apply to this Skill Set at the time of publication.

Skill Set Requirements

Unit code	Unit title
SIRRINV002	Control stock
SIRRRTF002	Monitor retail store financials
SIRXCEG008	Manage disrespectful, aggressive or abusive customers
SIRXMGT001	Supervise and support frontline team members
SITXHRM002	Roster staff

Target Group

This Skill Set is for individuals who are working in supervisory roles in the retail industry.

Suggested words for Statement of Attainment

These Units of Competency provide a set of skills for undertaking supervisory responsibilities in a retail business.

Custom Content Section

Not applicable.