



Australian Government

Assessment Requirements for SIRCHCS005 Provide Australian Needle and Syringe Program services

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- provide Australian Needle and Syringe Program (NSP) services to three different customers, and provide information to each on:
 - content and use of ready-made equipment packs
 - how to use sharps disposal containers
 - statistics collected by the NSP
 - self-referral alcohol and drug support agencies
- demonstrate the correct procedures for the return of sharps disposal containers and lodgement in pharmacy yellow sharps bins
- collect customer and other NSP statistics and complete one report.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- public health benefits of needle and syringe programs
- operational guidelines of the NSP program and instructions for collecting and reporting NSP statistics
- content and use of ready-made equipment packs
- safe and hygienic practices for handling returned sharps disposal containers
- sources of information on self-referral alcohol and drug support agencies
- role boundaries and responsibilities of pharmacy assistants for providing NSP program services, and circumstances which require and trigger referral to a pharmacist
- organisational procedures for providing NSP services:
 - questions that must be asked to collect information about customer needs
 - collecting and supplying information to an agent acting on behalf of a customer
 - identifying and acting on triggers for referral to a pharmacist
 - maintaining privacy and confidentiality of customer information
 - collecting, recording and reporting NSP statistics
 - safe handling and disposal of sharps containers.

Assessment Conditions

Skills must be demonstrated in a pharmacy with designated front of pharmacy areas. This can be:

- an industry workplace
- a simulated industry environment.

Assessment must ensure use of:

- ready-made NSP equipment packs containing:
 - syringes
 - swabs
 - filters
 - a sharps disposal container
- sealed sharps disposal containers
- large pharmacy yellow sharps bin
- personal protective equipment used to handle sharps disposal containers
- operational guidelines of the NSP program
- documents used to record and report NSP statistics
- brochures and leaflets providing information on self-referral alcohol and drug support agencies
- organisational procedures for providing NSP services
- customers with whom the individual can interact; these can be:
 - customers in an industry workplace who are served by the individual during the assessment process; or
 - individuals who participate in role plays or simulated activities, set up for the purpose of assessment, in a simulated industry environment operated within a training organisation.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors, and:

- have worked in the pharmacy sector for at least two years.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ca051b1b-5101-4ec2-ac1c-49699303188d>