



Australian Government

Assessment Requirements for SIRCHCS001 Support the management of obstructive sleep apnoea

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- access and interpret information about obstructive sleep apnoea and specialist support services from two different sources
- respond to sleep specialist recommendations and demonstrate, fit, hire/sell Continuous Positive Airway Pressure (CPAP) equipment to three different customers
- supply and provide advice on use, care and maintenance of the following products:
 - CPAP machine
 - filters
 - humidifier
 - humidifier tank
 - masks
 - tubing
 - aids to maintain skin integrity on facial areas impacted by masks:
 - adhesive dressings
 - creams
- provide information on specialist services that support obstructive sleep apnoea.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- sources of information on obstructive sleep apnoea and specialist support services:
 - federal, state or territory government health education internet sites
 - not for profit health councils
 - industry and professional publications
 - product manufacturer health education and product information materials
- common types of sleep disorder breathing:
 - normal flow
 - narrowed flow
 - flow limitation with snoring
 - apnoea

- physiological effects of sleep disorder breathing, at a basic level of understanding
- common symptoms of obstructive sleep apnoea and other sleep disorder breathing conditions:
 - snoring
 - sleep arousal
 - poor quality sleep leading to:
 - daytime sleepiness, fatigue and tiredness
 - poor concentration
 - irritability and mood changes
- common lifestyle factors that can contribute to sleep disorder conditions:
 - consuming alcohol prior to sleep
 - obesity
 - smoking
 - use of sedatives
- key terminology, jargon and common abbreviations relevant to CPAP equipment, for:
 - health conditions for which equipment is used
 - equipment features
- pharmacy product range of CPAP equipment:
 - location
 - different types
 - features and uses
 - fitting and adjustment methods
 - care and maintenance
- format, content and use of sleep specialist recommendations
- cleaning and disinfection techniques and cleaning products used for return hire items
- role boundaries and responsibilities of pharmacy assistants, and circumstances which require and trigger referral to a pharmacist
- organisational procedures for supplying CPAP equipment:
 - questions that must be asked to collect information about customer needs
 - identifying and acting on triggers for referral to a pharmacist
 - maintaining privacy and confidentiality of customer information
 - completing and filing equipment hire agreements
- organisational CPAP equipment hire policy
- format, content and use of hire agreements for CPAP equipment.

Assessment Conditions

Skills must be demonstrated in a pharmacy with designated front of pharmacy and dispensary areas. This can be:

- an industry workplace
- a simulated industry environment.

Assessment must ensure use of:

- information technology hardware and software
- online information systems
- commercial product range of CPAP equipment and replacement parts:
 - filters
 - humidifier
 - humidifier tank
 - masks
 - tubing
- aids to maintain skin integrity on facial areas impacted by masks:
 - adhesive dressings
 - creams
- cleaning and disinfection products used for return hire items
- sleep specialist recommendations
- customer brochures and leaflets providing information on:
 - directions for product use
 - care and maintenance of aids and equipment
 - specialist services that support sleep apnoea management
- organisational procedures for supplying CPAP equipment
- organisational CPAP equipment hire policy
- template hire agreements for CPAP equipment
- customers with whom the individual can interact; these can be:
 - customers in an industry workplace who are served by the individual during the assessment process; or
 - individuals who participate in role plays or simulated activities, set up for the purpose of assessment, in a simulated industry environment operated within a training organisation.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors, and:

- have worked in the pharmacy sector for at least two years, OR
- have worked as a specialist demonstrator with a CPAP equipment supplier.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ca051b1b-5101-4ec2-ac1c-49699303188d>