



Australian Government

SIFCBGM003 Clean and maintain public conveniences and amenities

Release: 1

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Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to clean and maintain public conveniences and amenities, to report problems, and to store and monitor cleaning agents and equipment. It applies to general grounds maintenance staff whose work involves working under supervision and performing work according to work health and safety, relevant legislation and workplace policies and procedures.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Competency Field

Building and Grounds Maintenance

Unit Sector

Cemetery and Crematoria

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1. Select and assemble cleaning agents and equipment.

2. Clean and maintain conveniences and amenities.

3. Store and monitor cleaning agents and equipment.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1 Liaise with supervisor to identify and confirm work requirements.
 - 1.2 Prepare and use personal protective equipment.
 - 1.3 Select and assemble cleaning agents and equipment.
 - 1.4 Check working order of equipment.
 - 1.5 Interpret manufacturer guidelines to determine required chemical strengths for cleaning agents according to work requirements.
 - 1.6 Prepare cleaning agents based on dilution ratios recommended by manufacturer.
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- 2.1 Clean lavatories, basins and floors according to health regulations.
 - 2.2 Check and replace toilet paper, soap and hand drying facilities.
 - 2.3 Empty and clean waste bins according to work requirements.
 - 2.4 Identify hazardous waste and take corrective action.
 - 2.5 Complete cleaning schedule documentation.
 - 2.6 Identify problems with public conveniences and amenities and take corrective action.
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- 3.1 Store cleaning agents and cleaning equipment according to manufacturer guidelines and workplace requirements.
 - 3.2 Check supplies of cleaning agents and cleaning equipment.
 - 3.3 Order supplies of cleaning agents and cleaning equipment according to workplace policies and procedures.

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

SIFBGM003B Clean and maintain public conveniences and amenities.

Links

Companion Volume Implementation Guide - <http://www.serviceskills.com.au/resources>