



Australian Government

Assessment Requirements for SIFCBGM003 Clean and maintain public conveniences and amenities

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to:

- select, prepare, use, maintain and clean the required tools and equipment according to supervisor instructions, workplace policies and procedures, and manufacturer guidelines
- prepare cleaning agents according to manufacturer guidelines and work requirements
- clean lavatories, basins and floors using the appropriate cleaning agents and dispose of waste
- store and monitor cleaning agents and equipment and maintain supplies of consumables.

Evidence of performance of cleaning and maintaining public conveniences and amenities on two or more occasions is required to demonstrate consistency of performance and ability to respond to different situations.

Knowledge Evidence

Demonstrated knowledge of:

- cleaning products used to clean and maintain public conveniences and amenities
- operating and maintenance of cleaning equipment, including personal protective equipment
- federal, state or territory, and local government legislation and regulations that impact on the maintenance of public convenience and amenities and including:
 - work health and safety/occupational health and safety
 - cemetery Acts and by-laws
 - local government regulations
 - Public Health Act
 - Environment Protection Act
 - Australian standards
 - Safe Work Australia certification and standards
- environmental impacts in relation to cleaning and maintaining public conveniences and amenities and minimal impact practices to reduce these, especially those that relate to resource, water and energy use
- correct and environmentally sound disposal methods for all types of waste and in particular for hazardous substances
- workplace policies and procedures in regard to cleaning and maintaining public conveniences and amenities.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated environment that is as industry realistic as possible. In a simulated environment, it is essential that assessment is conducted:

- using suitable facilities, equipment and resources, including:
 - an environment that has public conveniences with lavatories and basins
 - cleaning consumables, cleaning supplies and equipment
 - personal protective equipment
- under industry conditions where there is:
 - integration of tasks with possible interruptions to work typical of the job role
 - speed and timing requirements that reflect commercial operating conditions
 - interaction with supervisor

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume Implementation Guide - <http://www.serviceskills.com.au/resources>