



Australian Government

SIFCBCR005 Memorialise cremated remains

Release: 1

SIFBCR005 Memorialise cremated remains

Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to memorialise cremated remains according to the wishes of the deceased person's family. It applies to crematorium staff working with relative autonomy according to work health and safety, relevant legislation and workplace policies and procedures.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Competency Field

Burial and Cremation Operations

Unit Sector

Cemetery and Crematoria

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1. Prepare to memorialise cremated remains.

2. Memorialise cremated remains.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1 Liaise with appropriate staff to identify memorialisation requirements.
- 1.2 Confirm memorial site.
- 1.3 Select and organise appropriate tools and equipment.
- 1.4 Identify and prepare personal protective equipment according to memorialisation requirements.
- 2.1 Prepare memorial site according to client requirements.
- 2.2 Locate, confirm and prepare cremated remains according to client requirements.
- 2.3 Place or disperse cremated remains according to client requirements.
- 2.4 Place memorial plaque according to client

requirements.

- 3. Clean up memorial site and complete documentation.
 - 3.1 Clean memorial and surrounds.
 - 3.2 Clean and store tools and equipment.
 - 3.3 Complete memorialisation documentation.

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

SIFBCR015A Memorialise cremated remains.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c2c3131e-4418-4aa3-8ff1-a855c95f7fd6>

Assessment Requirements for SIFBCR005 Memorialise cremated remains

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to:

- select, prepare, use, maintain and clean the required tools and equipment according to supervisor instructions, workplace policies and procedures, and manufacturer guidelines
- locate and prepare memorial sites and conduct memorialisation according to client requirements and workplace policies and procedures
- complete relevant documentation accurately.

Evidence of performance on two or more occasions is required to demonstrate consistency of performance and ability to respond to different situations.

Knowledge Evidence

Demonstrated knowledge of:

- crematorium operating procedures
- social, religious and cultural differences and traditions in relation to memorialisation of cremated remains
- range of sites where cremated remains may be memorialised
- professional funeral services industry parameters in dealing with the deceased and the bereaved
- relevant federal, state or territory, and local government legislation and regulations relating to work health and safety/occupational health and safety, memorialisation of cremated remains and associated documentation
- workplace policies and procedures regarding memorialisation of cremated remains
- range of tools and equipment used to memorialise cremated remains, and their associated uses
- operating and maintenance requirements of relevant tools and equipment
- use of personal protective equipment
- documentation used in relation to memorialising cremated remains
- environmental impacts in relation to memorialising cremated remains and minimal impact practices to reduce these, especially those that relate to resource, water and energy use
- environmentally sound disposal methods for all types of waste and in particular for hazardous substance.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated environment that is as industry realistic as possible. In a simulated environment, it is essential that assessment is conducted:

- using suitable facilities, equipment and resources, including:
 - a crematorium environment
 - memorialisation tools and personal protective equipment
- under industry conditions where there is:
 - integration of tasks with possible interruptions to work typical of the job role
 - speed and timing requirements that reflect commercial operating conditions
 - interaction with team members.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

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