



Australian Government

Assessment Requirements for SHBHREF001 Curl and volumise hair with chemical treatments

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- consult with at least four clients, each with different hair curling and volumising needs, and cumulatively complete these treatments which consistently achieve the planned degree of hair curl or body:
 - chemical treatments on hair with normal porosity
 - chemical treatments on porous hair
- for each client, complete a pre-treatment hair analysis covering the following characteristics to recommend appropriate chemical curling and volumising treatments:
 - hair and scalp condition
 - hair texture
 - hair density
 - hair porosity
 - existing natural movement and curl
 - length of hair
 - effects on hair of previous chemical services
- record the following details of the chemical hair curling or volumising service in the history for each client serviced:
 - pre-service hair analysis
 - contraindications
 - desired degree of curl or volume
 - products, strengths and processing times used
 - rods and winding techniques used
 - degree of curl or volume achieved
 - recommended home care products.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- key characteristics and interrelationships of the elements and principles of hair design and use in achieving curling and volumising effects;

- elements of hair design:
 - line
 - shape
 - direction
 - size
 - texture
 - colour
- principles of hair design:
 - balance
 - gradation
 - repetition
 - contrast
 - harmony
 - dominance
 - unity
- a range of different winding techniques and how these are used to achieve different effects when curling or volumising hair:
 - fan wind
 - classic wind
 - directional wind
 - spiral wind
- hair biology, at an elementary level of understanding:
 - main functions and role of hair
 - main factors contributing to degree of curl or wave in hair
 - structure and cellular features of hair and hair follicles
 - process of hair growth and the hair growth cycle
 - characteristics of normal and damaged hair
- basic concepts of cosmetic chemistry, as they apply to effective and safe use of chemical hair curling and volumising products:
 - bonds
 - molecules
 - chemical compounds
 - chemical change
 - neutralisation
 - acids and bases
 - pH
- at an elementary level of understanding, the chemical and physical effects on hair structure and bonds, texture and curl or wave of:
 - protein fillers
 - perm solutions

- neutralisers
- post-process conditioners
- key factors that influence degree of curl or body achieved:
 - hair porosity
 - hair condition
 - rod size
 - product type and strength
 - processing time
 - environmental humidity
- contraindications to using chemical hair curling and volumising products:
 - abnormal scalp conditions, including broken or weeping areas of skin
 - hair or scalp damage from previous chemical hair treatments
 - highly porous hair
 - resistant hair
- organisation's chemical hair curling and volumising products range:
 - strengths and formulation
 - product purpose
 - action on the hair
 - application instructions
 - processing times
 - role and basic content of Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content
- basic aspects of local government, state or territory health regulations applicable to providing chemical hair reformation services
- industry practices and organisational procedures for:
 - client comfort and safety with particular emphasis on:
 - using gown and towels to protect client clothes
 - application of barrier creams to face and neckline
 - avoiding product contact with eyes
 - monitoring client scalp comfort and condition
 - work health and safety for providing chemical hair reformation treatments, with particular emphasis on:
 - avoiding product contact with operator eyes and skin
 - avoiding inhalation of fumes during product preparation and application
 - using correct posture and adjusting height of client chair to avoid fatigue and injury
 - using correct techniques to hold, grip and manipulate hair reformation tools to avoid fatigue and injury
 - minimising wastage of chemical reformation products
 - water efficiency
 - waste disposal with particular emphasis on environmentally sound disposal methods for hazardous and other hairdressing waste.

Assessment Conditions

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

- a hairdressing or barbering industry workplace or
- a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment that provides services to paying members of the public.

Assessment must ensure use of:

- paying clients with different hair curling or volumising requirements; these can be:
 - clients in a hairdressing or barbering industry workplace, or
 - clients in a simulated hairdressing or barbering workplace within a training organisation who have the expectation that the services provided reflect those of a commercial business
- sufficient client traffic to allow for prioritisation of tasks so that clients are serviced effectively in a logical sequence
- activities that require the individual to work with commercial speed, timing and productivity to:
 - deal with multiple tasks simultaneously
 - complete client services within designated timeframes that reflect accepted industry practice
- a ventilated product preparation area with:
 - preparation benches
 - product storage areas including secure storage for hazardous substances
 - washing up sink with hot and cold running water for cleaning equipment
 - operator hand washing facilities:
 - basin with hot and cold running water
 - liquid soap
 - single use towels or hand dryer
 - a diverse professional range of chemical hair curling and volumising products of various strengths to include:
 - pre-perm porosity treatments
 - alkaline perms
 - acid perms
 - neutralisers
- a hairdressing or barbering services workstation with:
 - one mirror per workstation
 - one adjustable client services chair per workstation
 - clean client gowns or wraps
 - clean client towels
- one operator trolley per workstation stocked with:

- applicator brushes
- cotton wool
- plastic bowls
- perm papers
- perm rods of various sizes
- personal protective equipment:
 - apron
 - disposable safety masks or safety goggles
 - rubber or disposable gloves
 - skin barrier cream
- a basin services area with:
 - shampoo back wash basins with hot and cold running water and adjustable temperature controls
 - shampoo hoses or spray attachments
 - client shampoo chairs or couches
 - clean client gowns or wraps
 - clean client towels
 - a diverse professional range of:
 - pre-process shampoos and softeners
 - post-process conditioning products
- product:
 - instructions
 - Safety Data Sheets (SDS) or plain English workplace documents or diagrams that interpret SDS content
- template client history records
- organisational procedures for:
 - client comfort and safety
 - work health and safety for providing chemical hair reformation treatments
 - waste minimisation
 - water efficiency
 - disposal of hazardous and other waste.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors; and;

- hold a Certificate III in Hairdressing, or a Certificate III in Barbering, or a Certificate IV in Hairdressing, or be able to demonstrate equivalence of competencies; and
- have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a hairdressing qualification**; this cannot include any indentured traineeship or apprenticeship period; or

- have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a barbering qualification**; this cannot include any indentured traineeship or apprenticeship period.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>