



Australian Government

SHBHDES003 Create finished hair designs

Release: 1

SHBHDES003 Create finished hair designs

Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to consult with clients and analyse hair and facial characteristics to design, recommend and complete a range of complementary classic and current hair designs.

This unit applies to hairdressers and barbers with well-developed skills who work in hairdressing salons or barber shops. They use discretion and judgement to manage the client service and take responsibility for the outcomes of their work.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Hair Design

Unit Sector

Hairdressing

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Consult with client and assess hair.	1.1.Determine, through discussion and questioning, client satisfaction or dissatisfaction with current hair design. 1.2.Discuss client preferences, and expectations of desired finished result using visual aids to assist. 1.3.Visually and physically examine and analyse client hair characteristics and existing hair design. 1.4.Evaluate client facial features and bone structure for suitable complementary hair designs. 1.5.Consider the interplay of the elements and principles of hair

- design to visualise, communicate and recommend hair designs appropriate for the client.
- 1.6.Determine the best finished hair design and obtain client agreement to proceed with recommendations.
2. Select styling tools and prepare for service.
- 2.1.Select appropriate styling and finishing techniques to achieve planned hair design.
- 2.2.Select styling and finishing products, according to hair type, to achieve desired outcome.
- 2.3.Select and prepare tools according to planned design and styling and finishing techniques to be used.
3. Style and finish hair to pre-planned design.
- 3.1.Maintain client and operator comfort and safety throughout service according to organisational procedures.
- 3.2.Section and secure hair to divide into manageable and controllable areas.
- 3.3.Measure and apply styling products, according to product instructions and ensure minimal wastage.
- 3.4.Use a range of styling tools and techniques to achieve the overall finished design.
- 3.5.Use a range of finishing products, tools and techniques to finish the hair design.
- 3.6.Dispose of styling waste safely, according to organisational procedures.
4. Review service.
- 4.1.Review service outcomes against client design expectations and confirm client satisfaction with result.
- 4.2.Adjust finished design in response to any client concerns and own post service analysis of appearance.
- 4.3.Advise on hair design maintenance and recommend home care products.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

Skill	Description
Reading skills to:	interpret sometimes unfamiliar and detailed documents including organisational procedures and product instructions.
Oral communication skills to:	- ask open and closed probe questions and actively listen to effectively interact with client and meet their needs - clearly represent hair designs to clients.
Planning and organising	manage own timing and productivity to complete hair designs

skills to: within organisational service times.

Unit Mapping Information

SIHHHDS303A Design and apply short to medium length hair design finishes

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>

Assessment Requirements for SHBHDES003 Create finished hair designs

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- consult with at least six clients and complete a pre-service analysis covering the following characteristics to design and recommend appropriate finished hair designs:
 - facial features and bone structure
 - natural hair type
 - hair texture
 - growth patterns
 - movement
 - length and structure of haircut
- style and finish hair for the above six clients to their satisfaction, and cumulatively style and finish hair of these lengths and haircut structures:
 - short
 - shoulder length
 - below shoulder length
 - solid form
 - layered
 - graduated
 - combination of structures
- use these tools and techniques, cumulatively across the suite of clients:
 - blow drying using brushes to create curl, wave or volume
 - blow drying using brushes to straighten or smooth hair
 - using thermal tools to straighten hair
 - using thermal tools for curl or texture
 - applying rollers to set hair
- use these finishing techniques, cumulatively across the suite of clients:
 - brushing
 - dry moulding
 - placing
 - backcombing
 - smoothing over backcombing
 - applying fixing products.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- key characteristics and interrelationships of the elements and principles of hair design and use in creating finished hairstyle effects;
 - elements of hair design:
 - line
 - shape
 - direction
 - size
 - texture
 - colour
 - principles of hair design:
 - balance
 - gradation
 - repetition
 - contrast
 - harmony
 - dominance
 - unity
- different facial shapes and hair designs which best complement particular shapes
- characteristics of the following hair features, how these will impact on finished hairstyles and appropriate designs for best outcomes:
 - natural hair types:
 - European
 - Asian
 - Euro-Asian
 - African
 - hair texture:
 - coarse
 - medium
 - fine
 - hair movement:
 - straight
 - wavy
 - natural curl
 - chemical curl or waves
 - hair length and haircut structure:

- short
- shoulder length
- below shoulder length
- solid form
- layered
- graduated
- combination of structures
- natural distribution and growth patterns of hair:
 - crown area
 - hairline
 - neckline
 - cowlicks (whorls)
- effects of thermal tools on hair condition and structure and ways to maintain the integrity of hair during styling
- effects of humidity on finished hairstyles
- key features of the organisation's styling and finishing products range:
 - product purpose and suitability for different types of hair
 - action on the hair
 - application instructions
 - processing times, if applicable
- industry practices and organisational procedures for:
 - client comfort and safety with particular emphasis on:
 - using gown and towels to protect client clothes
 - avoiding product contact with eyes
 - monitoring use of heated tools to avoid client burns
 - work health and safety for providing hair styling services, with particular emphasis on:
 - safe use of electrical hair styling equipment
 - using correct posture and adjusting height of client chair to avoid fatigue and injury
 - using correct techniques to hold, grip and manipulate styling tools to avoid fatigue and injury
 - minimising wastage of styling and finishing products
 - waste disposal with particular emphasis on environmentally sound disposal methods for styling and finishing products and containers.

Assessment Conditions

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

- a hairdressing or barbering industry workplace or
- a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment that provides services to paying members of the public.

Assessment must ensure use of:

- paying clients with different hair styling requirements; these can be:
 - clients in a hairdressing or barbering industry workplace, or
 - clients in a simulated hairdressing or barbering workplace within a training organisation who have the expectation that the services provided reflect those of a commercial business
- sufficient client traffic to allow for prioritisation of tasks so that clients are serviced effectively in a logical sequence
- activities that require the individual to work with commercial speed, timing and productivity to:
 - deal with multiple tasks simultaneously
 - complete client services within designated timeframes that reflect accepted industry practice
- a hairdressing or barbering services workstation with:
 - one mirror per workstation
 - one adjustable client services chair per workstation
 - one blow dryer with heat diffuser per workstation
 - clean client gowns or wraps
 - heat lamps
 - hair dryers
 - thermal straightening and curling tools
 - professional styling and finishing products which can be:
 - gels
 - glazes
 - lotions
 - mousses
 - setting lotions
 - sprays
 - waxes
- one operator trolley per workstation stocked with:
 - combs
 - brushes:
 - Denman style
 - round
 - vent
 - sectioning clips
 - as required in the hairdressing or barbering context:
 - hair rollers of different sizes
 - pin curl clips
 - pins

- product instructions
- organisational procedures for:
 - client comfort and safety
 - work health and safety for hair styling services
 - waste minimisation
 - waste disposal.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors; and:

- hold a Certificate III in Hairdressing, or a Certificate III in Barbering, or a Certificate IV in Hairdressing, or be able to demonstrate equivalence of competencies; and
- have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a hairdressing qualification**; this cannot include any indentured traineeship or apprenticeship period; or
- have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a barbering qualification**; this cannot include any indentured traineeship or apprenticeship period.

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