



Australian Government

SHBHCUT013 Provide men's general grooming services

Release: 1

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Modification History

Not applicable.

Application

This unit describes the skills and knowledge required to consult with clients and provide a range of general men's grooming services including trimming eyebrow and ear hair and shaving the neck under a beard. These enhancement services are usually offered in conjunction with haircutting services.

Other units cover full moustache and beard maintenance, face and head shaves.

This unit applies to hairdressers and barbers with well-developed skills who work in hairdressing salons or barber shops. They use discretion and judgement to manage the client service and take responsibility for the outcomes of their own work.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Haircutting

Unit Sector

Hairdressing

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1. Consult with client and determine grooming needs.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1. Respond to customer request or proactively offer additional grooming services to enhance client service experience and appearance.
- 1.2. Determine, through discussion and questioning, scope of grooming services required.
- 1.3. Explain different services and obtain client agreement to proceed.

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| 2. Groom facial areas. | <ul style="list-style-type: none">2.1. Maintain client and operator comfort, safety and hygiene throughout service according to organisational procedures.2.2. Select and prepare equipment and appropriate attachments to suit the grooming service.2.3. Position and adjust client head and neck during service to enable ease of access to head and facial areas.2.4. Use scissors or clippers and over-comb cutting techniques to trim eyebrows to a neat appearance.2.5. Use scissors or clippers and over-comb cutting techniques to trim moustache, if present, to a neat appearance.2.6. Use trimmers to trim ear hair to a neat appearance. |
| 3. Shave front of neck area. | <ul style="list-style-type: none">3.1. Identify contraindications to proceeding with shave and explain any present to client.3.2. Apply conditioning oil and hot towels to soften hair.3.3. Apply a wet lather of shaving cream to neck area under beard line.3.4. Apply shaving strokes with razor at appropriate angle with skin stretched taut.3.5. Shave neck area in a logical pattern and in direction of hair growth to avoid tearing skin.3.6. Treat blood spots according to relevant skin penetration regulations and organisational procedures.3.7. Apply hot then cold towels on completion of shave.3.8. Apply after shave products to complete service. |
| 4. Finalise and review service. | <ul style="list-style-type: none">4.1. Review service outcomes against client expectations and confirm client satisfaction with result.4.2. Clean or dispose of equipment and dispose of hair waste according to health regulations and organisational procedures. |

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

Skill	Description
Reading skills to:	interpret sometimes unfamiliar and detailed documents including organisational procedures and health regulations.
Oral communication skills to:	ask open and closed probe questions and actively listen to effectively interact with client and meet their needs.

Planning and organising skills to: • manage own timing and productivity to complete grooming services within organisational service times.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>