



Australian Government

SHBHCUT012 Shave heads and faces

Release: 1

SHBHCUT012 Shave heads and faces

Modification History

Not applicable.

Application

This unit describes the skills and knowledge required to complete face and head shaves after analysing the client's head, face and hair characteristics for impacting factors.

This unit applies to hairdressers and barbers with well-developed skills who work in hairdressing salons or barber shops. They use discretion and judgement to manage the client service and take responsibility for the outcomes of their work.

In some Australian states and territories, the use of straight razors is prohibited. No occupational licensing, certification or other specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Haircutting

Unit Sector

Hairdressing

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Prepare client for face or head shave.	1.1. Visually and physically examine and analyse client head, face and hair characteristics. 1.2. Identify contraindications to proceeding with shave and explain any present to client. 1.3. Apply wraps to ensure client protection and safety. 1.4. Apply a hot towel to soften area to be shaved.
2. Shave head and face areas.	2.1. Select and prepare equipment required for service. 2.2. Maintain client and operator comfort, safety and hygiene throughout shaving service according to organisational

- procedures.
- 2.3. Position and adjust client head and neck during service to enable ease of access to head and face areas.
 - 2.4. Apply conditioning oil and hot towels to soften hair.
 - 2.5. Apply a wet lather of shaving cream and remove lather from areas that will not be shaved.
 - 2.6. Stretch skin taut and using the free hand, shave over once, using razor movements that ensure safe access to area being shaved.
 - 2.7. Complete a second and close shave against the hair growth for a smooth result.
 - 2.8. Treat blood spots according to relevant skin penetration regulations and organisational procedures.
 - 2.9. Apply hot then cold towels on completion of shave.
3. Finalise and review service.
- 3.1. Apply after shave products to complete service.
 - 3.2. Review service outcomes against client expectations and confirm client satisfaction with result.
 - 3.3. Clean or dispose of equipment and dispose of hair waste according to health regulations and organisational procedures.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

Skill	Description
Reading skills to:	interpret sometimes unfamiliar and detailed documents including organisational procedures and product instructions.
Oral communication skills to:	ask open and closed probe questions and actively listen to effectively interact with client and meet their needs.
Planning and organising skills to:	manage own timing and productivity to complete shaving services within organisational service times.

Unit Mapping Information

SIHHHCS309A Perform face and head shaves

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>

Assessment Requirements for SHBHCUT012 Shave heads and faces

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- integrate the use of health, safety and hygiene practices and procedures to complete head and face shaving services for four clients with different head and face shaving needs which consistently produce a smooth, hair-free finish
- for each client, complete a pre-service analysis covering the following characteristics to determine service requirements:
 - facial features and bone structure
 - hair texture
 - hair density
 - growth patterns of facial, neck and head hair
 - blemishes or moles
 - presence of contraindications to shaving.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- characteristics of the following hair and skin features, how these will impact on the choice of shaving techniques and finished shave:
 - facial features and bone structure
 - hair texture:
 - coarse
 - medium
 - fine
 - hair density
 - natural distribution and growth patterns of facial, neck and head hair
 - wrinkles
 - blemishes or moles
- contraindications to shaving:
 - contagious disorders of the skin, hair and scalp
 - abnormal skin and scalp conditions

- sunburn
- the effects on skin and hair of:
 - pre-conditioning products and hot towels
 - after-shave conditioning products and cold towels
- shaving patterns and directions, in relation to hair growth, and the impact on the finished result
- cleaning techniques and uses of cleaning and disinfection products for head and face shaving equipment
- basic aspects of local government, state or territory health regulations for:
 - hygiene and infection control for head and face shaving
 - skin penetration
 - use of razor types, with emphasis on the prohibition of straight razor use
- industry practices and organisational procedures for:
 - client comfort, safety and hygiene with particular emphasis on:
 - using gowns to protect client clothes
 - monitoring client comfort
 - preventing cross-transmission of infection between customers
 - work health, safety and hygiene for haircutting, with particular emphasis on:
 - using correct posture and adjusting height of client chair to avoid fatigue and injury
 - using correct techniques to hold, grip and manipulate shaving tools to avoid fatigue and injury
 - preventing cross-transmission of infection during customer contact
 - waste disposal with particular emphasis on environmentally sound disposal methods for hair waste.

Assessment Conditions

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

- a hairdressing or barbering industry workplace or
- a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment that provides services to paying members of the public.

Assessment must ensure use of:

- paying clients with different head and face shaving requirements; these can be:
 - clients in a hairdressing or barbering industry workplace, or
 - clients in a simulated hairdressing or barbering workplace within a training organisation who have the expectation that the services provided reflect those of a commercial business
- sufficient client traffic to allow for prioritisation of tasks so that clients are serviced effectively in a logical sequence

- activities that require the individual to work with commercial speed, timing and productivity to:
 - deal with multiple tasks simultaneously
 - complete client services within designated timeframes that reflect accepted industry practice
- basins with hot and cold running water and adjustable temperature controls
- a hairdressing or barbering services workstation with:
 - one mirror per workstation
 - one adjustable client services chair per workstation
 - clean client gowns or wraps
 - clean client towels
 - disposable blade safety razors
 - disposable razor blades
 - shaving brushes
 - bowls
 - shaving lather
 - pre-shave conditioning oil
 - after shave products:
 - after shave lotion or conditioning cream
 - styptic lotion (not pencil)
 - talcum powder
- disinfectant products for shaving tools
- product instructions
- current plain English regulatory documents distributed by government regulators for health, hygiene, skin penetration and use of razor types
- organisational procedures for:
 - client comfort, safety and hygiene
 - work health, safety and hygiene for head and face shaving
 - waste minimisation
 - disposal of hair waste.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors; and:

- hold a Certificate III in Hairdressing, or a Certificate III in Barbering, or a Certificate IV in Hairdressing, or be able to demonstrate equivalence of competencies; and
- have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as part of a hairdressing qualification; this cannot include any indentured traineeship or apprenticeship period; or

- have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as part of a barbering qualification; this cannot include any indentured traineeship or apprenticeship period.

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