



Australian Government

SHBHCUT011 Design and maintain beards and moustaches

Release: 1

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Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to consult with clients and analyse beard, moustache and facial characteristics to design, recommend and complete a range of complementary styles. It also involves ongoing maintenance of styles.

This unit applies to hairdressers and barbers with well-developed skills who work in hairdressing salons or barber shops. They use discretion and judgement to manage the client service and take responsibility for the outcomes of their work.

In some Australian states and territories, the use of straight razors is prohibited. No occupational licensing, certification or other specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Haircutting

Unit Sector

Hairdressing

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1. Consult with client and assess beard or moustache.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1.Determine, through discussion and questioning, client satisfaction or dissatisfaction with current beard or moustache style.
- 1.2.Discuss client preferences, and expectations of desired finished result using visual aids to assist.
- 1.3.Visually and physically examine and analyse client beard and moustache characteristics and style.
- 1.4.Evaluate client facial features and bone structure for suitable

- complementary beard and moustache designs.
- 1.5. Consider all factors to visualise, communicate and recommend beard and moustache designs which provide balance and emphasis to facial characteristics.
 - 1.6. Determine the best design and obtain client agreement to proceed with recommended design.
2. Select equipment and prepare for service.
 - 2.1. Select appropriate cutting techniques to achieve planned beard or moustache design.
 - 2.2. Select and prepare equipment according to planned design and cutting techniques to be used.
 - 2.3. Apply wraps to ensure client protection and safety.
 3. Style beards and moustaches.
 - 3.1. Maintain client and operator comfort, safety and hygiene throughout service according to organisational procedures.
 - 3.2. Position and adjust client head and neck during service to enable ease of access to face and neck.
 - 3.3. Use scissors or clippers and over-comb cutting techniques to remove bulk and shape beard and moustache.
 - 3.4. Define beard and moustache lines, according to planned design.
 4. Shave beard and moustache outlines.
 - 4.1. Apply conditioning oil and hot towels to soften hair.
 - 4.2. Apply a wet lather of shaving cream to area to be shaved.
 - 4.3. Apply shaving strokes with razor at appropriate angle and in a logical pattern, with skin stretched taut.
 - 4.4. Shave face area to a predetermined pattern and against the grain for a smooth shave.
 - 4.5. Shave neck area in a logical pattern and in direction of hair growth to avoid tearing skin.
 - 4.6. Treat blood spots according to relevant skin penetration regulations and organisational procedures.
 - 4.7. Apply hot then cold towels on completion of shave.
 - 4.8. Clean or dispose of equipment and dispose of hair waste according to health regulations and organisational procedures.
 5. Finalise and review service.
 - 5.1. Apply after shave products to complete service.
 - 5.2. Review service outcomes against client design expectations and confirm client satisfaction with result.
 - 5.3. Propose remedial action in response to any client concerns and post service analysis of beard and moustache appearance.
 - 5.4. Reach agreement with client on proposed solutions through positive and open communication.
 - 5.5. Advise on after service maintenance and recommend home care products.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

Skill	Description
Reading skills to:	• interpret sometimes unfamiliar and detailed documents including organisational procedures and product instructions.
Oral communication skills to:	• ask open and closed probe questions and actively listen to effectively interact with client and meet their needs • clearly represent beard and moustache designs to clients.
Planning and organising skills to:	• manage own timing and productivity to complete beard and moustache services within organisational service times.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>

Assessment Requirements for SHBHCUT011 Design and maintain beards and moustaches

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- consult with at least five clients, each with different beard and moustache maintenance needs, recommend appropriate designs and complete services which consistently achieve desired outcomes to client satisfaction
- for each client, complete a pre-service analysis covering the following characteristics to determine service requirements:
 - facial features and bone structure
 - hair texture
 - hair density
 - growth patterns of facial and neck hair
 - blemishes or moles
- integrate the use of health, safety and hygiene practices and procedures and use these cutting techniques cumulatively across the services completed:
 - scissor over-comb
 - clipper over-comb
 - clippers with comb guards
 - shaving.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- key characteristics and interrelationships of the elements and principles of hair design and use in creating effects which balance and emphasise facial characteristics;
 - elements of hair design:
 - line
 - shape
 - direction
 - size
 - texture
 - colour
 - principles of hair design:

- balance
- gradation
- repetition
- contrast
- harmony
- dominance
- unity
- characteristics of the following beard, moustache, facial and skin features, how these will impact on the finished cut and appropriate designs for best outcomes:
 - facial shape and bone structure
 - hair texture:
 - coarse
 - medium
 - fine
 - hair density
 - natural distribution and growth patterns of facial and neck hair
 - blemishes or moles
- shapes and structure for beards and moustaches
- relationship between size of the comb and finished effect
- the effects on skin and facial hair of:
 - pre-conditioning products and hot towels
 - after-shave conditioning products and cold towels
- shaving patterns and directions, in relation to hair growth, and the impact on the finished result
- cleaning techniques and uses of cleaning and disinfection products for beard and moustache cutting equipment
- basic aspects of local government, state or territory health regulations for:
 - hygiene and infection control for beard and moustache maintenance
 - skin penetration
 - use of razor types, with emphasis on the prohibition of straight razor use
- industry practices and organisational procedures for:
 - client comfort, safety and hygiene with particular emphasis on:
 - using gowns to protect client clothes
 - monitoring client comfort
 - preventing cross-transmission of infection between customers
 - work health, safety and hygiene for haircutting, with particular emphasis on:
 - using correct posture and adjusting height of client chair to avoid fatigue and injury
 - using correct techniques to hold, grip and manipulate combs, cutting and shaving tools to avoid fatigue and injury
 - preventing cross-transmission of infection during customer contact

- waste disposal with particular emphasis on environmentally sound disposal methods for hair waste.

Assessment Conditions

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

- a hairdressing or barbering industry workplace or
- a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment that provides services to paying members of the public.

Assessment must ensure use of:

- paying clients with different beard and moustache maintenance requirements; these can be:
 - clients in a hairdressing or barbering industry workplace, or
 - clients in a simulated hairdressing or barbering workplace within a training organisation who have the expectation that the services provided reflect those of a commercial business
- sufficient client traffic to allow for prioritisation of tasks so that clients are serviced effectively in a logical sequence
- activities that require the individual to work with commercial speed, timing and productivity to:
 - deal with multiple tasks simultaneously
 - complete client services within designated timeframes that reflect accepted industry practice
- basins with hot and cold running water and adjustable temperature controls
- a hairdressing or barbering services workstation with:
 - one mirror per workstation
 - one adjustable client services chair per workstation
 - clean client gowns or wraps
 - clean client towels
 - haircutting scissors
 - texturising and thinning shears
 - electric clippers and attachments
 - beard and moustache trimmer
 - disposable blade safety razors
 - disposable razor blades
 - cutting combs with fine and coarse ends
 - shaving brushes
 - bowls
 - shaving lather
 - pre-shave conditioning oil

- after shave products:
 - after shave lotion or conditioning cream
 - styptic lotion (not pencil)
 - talcum powder
- disinfectant products for beard and moustache cutting equipment
- lubricants and coolants for electric clippers
- product instructions
- current plain English regulatory documents distributed by government regulators for health, hygiene, skin penetration and use of razor types
- organisational procedures for:
 - client comfort, safety and hygiene
 - work health, safety and hygiene for beard and moustache maintenance
 - disposal of hair waste.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors; and:

- hold a Certificate III in Hairdressing, or a Certificate III in Barbering, or a Certificate IV in Hairdressing, or be able to demonstrate equivalence of competencies; and
- have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as part of a hairdressing qualification; this cannot include any indentured traineeship or apprenticeship period; or
- have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as part of a barbering qualification; this cannot include any indentured traineeship or apprenticeship period.

Links

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