



Australian Government

Assessment Requirements for SHBHCCS001 Plan hair services for special events

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- consult with four different clients to establish their needs for different special events to be chosen from the following types:
 - weddings
 - formal functions or balls
 - parties
- calculate and present documented costings for each of the above clients for a series of services to include:
 - preparatory services leading up to event
 - trialling and adjustment of hair designs
 - event day services
- combine at least two of the following for each of the above costings:
 - haircutting services
 - hair colouring or lightening services
 - hair extension services
 - hair styling and finishing services
 - men's general grooming services
- prepare a schedule to complete all costed services for at least two of the above clients.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- key characteristics and interrelationships of the elements and principles of hair design and use in achieving hair designs that complement event requirements, clothing style and client characteristics
- current and classic haircut, colour and design looks
- full details of the organisation's service range for cutting, colouring and styling:
 - costs for individual services
 - times to complete services
- full details of the organisation's home care products range

- methods to determine and present costings for a series of services for multiple participants
- effective allocation of human, equipment and stock resources required to provide event day services
- network of contacts for service referrals to other professionals.

Assessment Conditions

Skills must be demonstrated in a hairdressing or barbering environment; this can be:

- a hairdressing or barbering industry workplace or
- a simulated hairdressing or barbering workplace, set up for the purpose of skills assessment, that provides services to paying members of the public.

Assessment must ensure use of:

- clients with different needs for special events; these can be:
 - paying clients in a hairdressing or barbering industry workplace, or
 - individuals who participate in role plays or simulated activities within a training organisation
- client reception and sales area with:
 - reception desk
 - computer with booking software currently used by the hairdressing or barbering industry
 - display of professional products for retail sale
- hairdressing or barbering service workstations suitable for completing client consultations with:
 - one mirror per workstation
 - one adjustable client services chair per workstation
- visual aids to assist consultation:
 - hair magazines
 - fashion magazines
 - product colour charts
- template formats for:
 - providing costings
 - scheduling services.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors; and

- hold a Certificate III in Hairdressing, or a Certificate III in Barbering, or a Certificate IV in Hairdressing, or be able to demonstrate equivalence of competencies; and

- have at least three years full time employment experience as a hairdresser in a salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a hairdressing qualification**; this cannot include any indentured traineeship or apprenticeship period; or
- have at least three years full time employment experience as a barber in a shop or salon environment where they have applied the skills and knowledge covered in this unit of competency to assess this unit as **part of a barbering qualification**; this cannot include any indentured traineeship or apprenticeship period.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>